

Exhibit A

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AUG 25 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Michael G. Thorpe et al.

Examiner: Allan Hoosain

Serial No. 09/642,730

Art Unit: 2645

Filed: 08/21/2000

For: ENHANCED DIRECTORY ASSISTANCE AUTOMATION

OFFICIAL**Mail Stop Non-Fee Amendment**

Commissioner for Patents

PO Box 1450

Alexandria, VA 22313-1450

Sir:

RESPONSE TO THE OFFICE ACTION MAILED MARCH 12, 2004

In response to the office action mailed March 12, 2004, Applicant offers the following amendments and remarks. If any additional fees are required in association with this response, the Director is hereby authorized to charge them to Deposit Account 50-1732, and consider this a petition therefor.

REMARKS

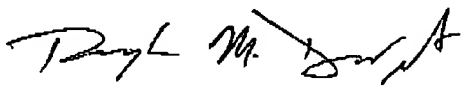
Applicant has studied the Office Action of May 27, 2004, noting the allowability of the claims and the closing of the prosecution on the merits. The sole remaining issue is whether the drawings show "applying a previous credit for increasing the change in a fuel dispensing system." Applicant has discussed this issue with Examiner Butler via telephone, and while Applicant disagrees with the Patent Office's conclusion, to expedite issuance, Applicant herein submits new formal drawings as well as a red lined version of Figure 11B. The flow chart of Figure 11B now recites "determine refund or loyalty benefit including possible previous credit to increase change" in block 620. This language is straight from claim 6 of the application as filed, and has now been amended into the drawings. As Applicant has discussed with the Examiner, this amendment does not add new matter and is fully supported by the specification and claims as originally filed.

Applicant requests review of the drawings and withdrawal of the objection thereto. As Applicant has concurrently submitted a complete set of formal drawings to accompany this response, the case should be in a condition for allowance, and Applicant earnestly solicits a Notice of Allowance from the Patent Office at the Examiner's earliest convenience.

Respectfully submitted,

WITHROW & TERRANOVA, P.L.L.C.

By:


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Registration No. 42,466
P.O. Box 1287
Cary, NC 27512
Telephone: (919) 654-4520

Date: June 7, 2004
Attorney Docket: 2400-599

CERTIFICATE OF MAILING

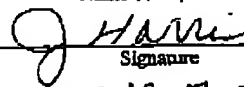
I HEREBY CERTIFY THAT THIS DOCUMENT IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE AS FIRST-CLASS MAIL, IN AN ENVELOPE ADDRESSED TO: COMMISSIONER FOR PATENTS, PO BOX 1450, ALEXANDRIA, VA 22313-1450, ON

JUNE 7, 2004

(Date of Deposit)

J. HARRIS

Name of Depositor



Signature

JUNE 7, 2004

Date of Signature

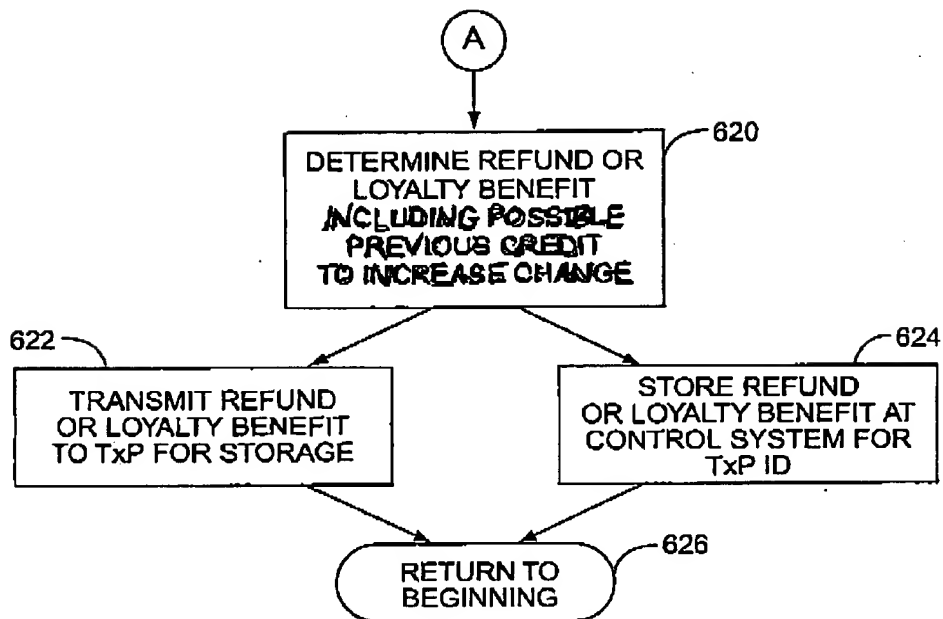


FIG. 11B

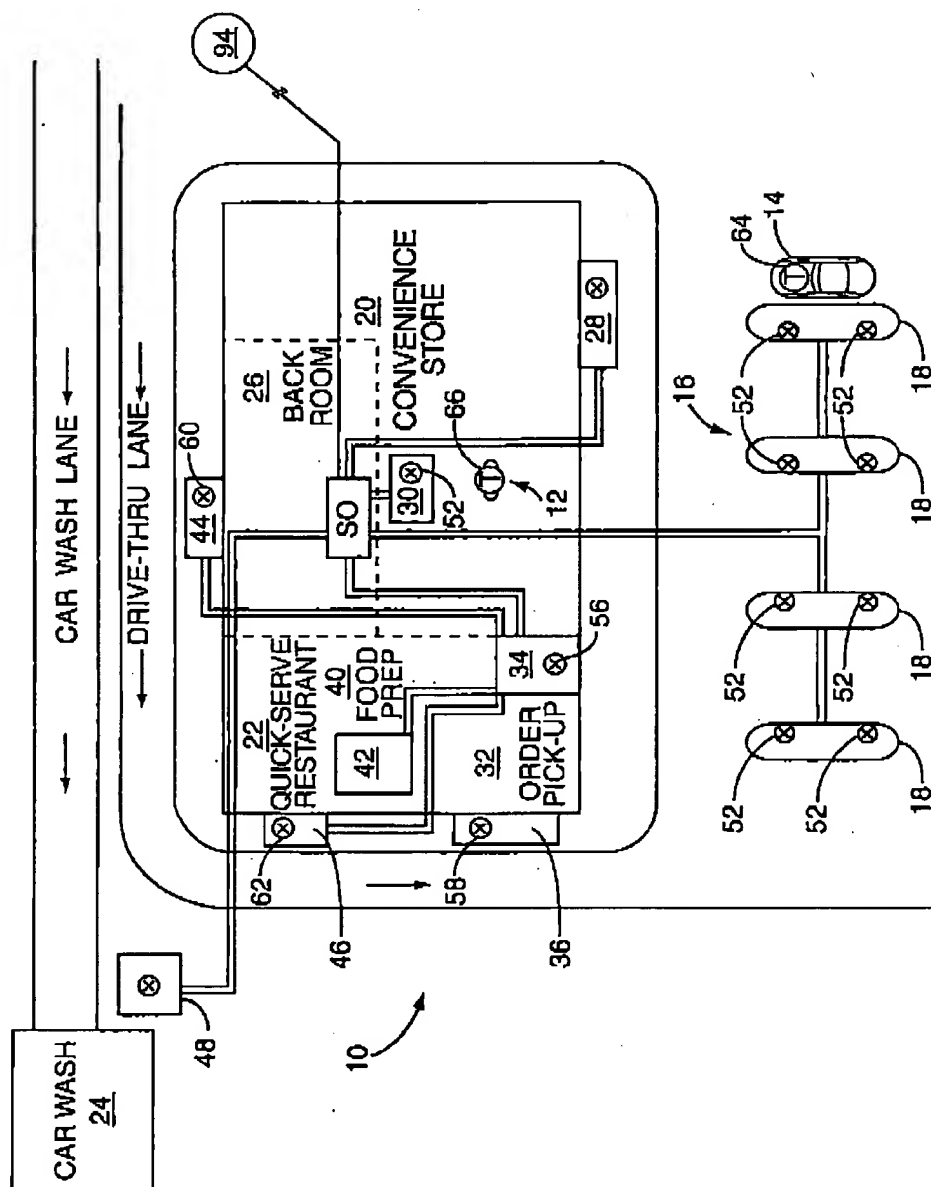
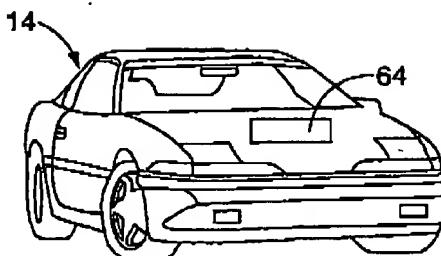
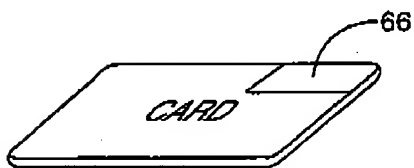
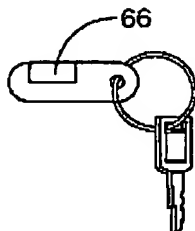


FIG. 1

**FIG. 2A****FIG. 2B****FIG. 2C**

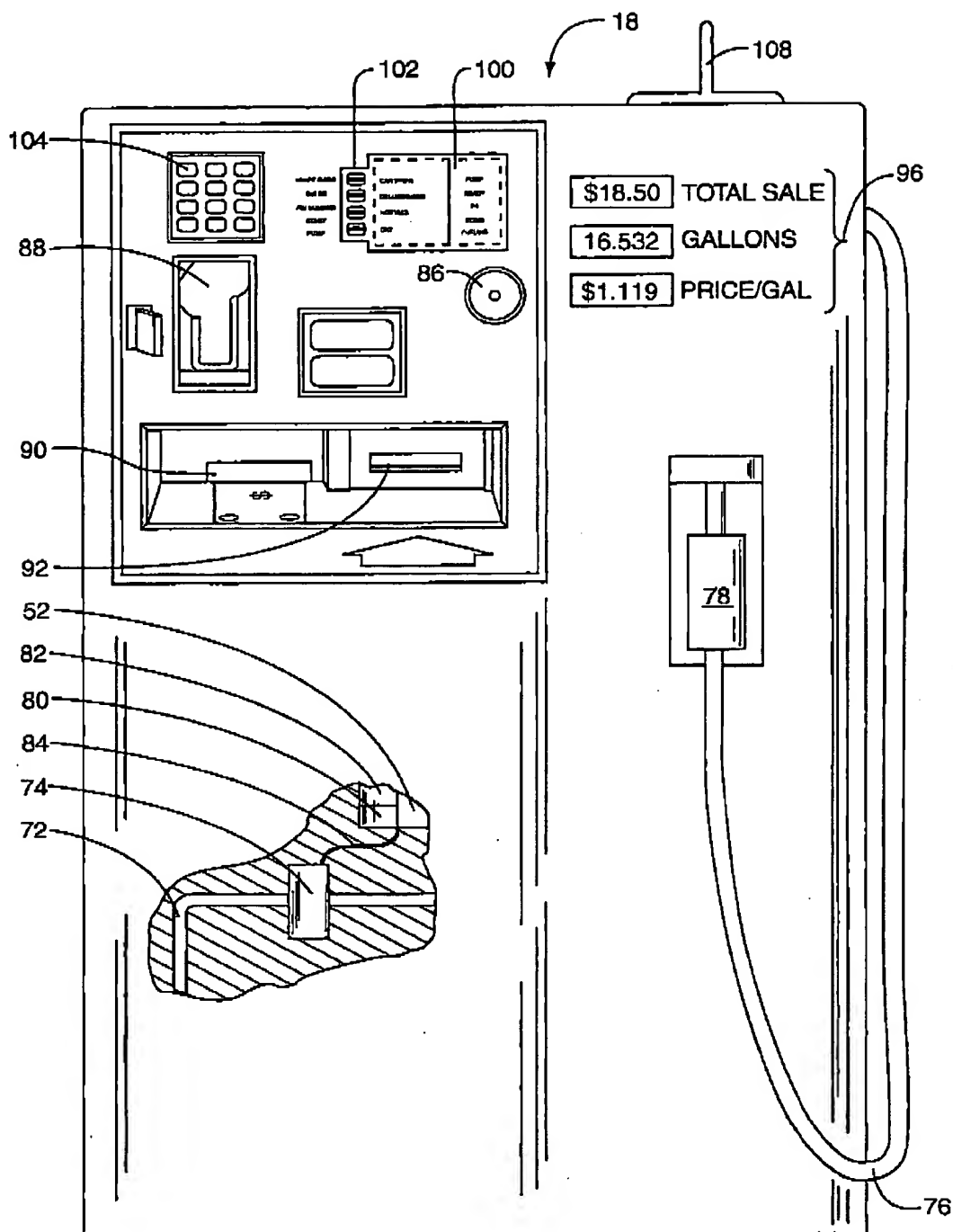


FIG. 3

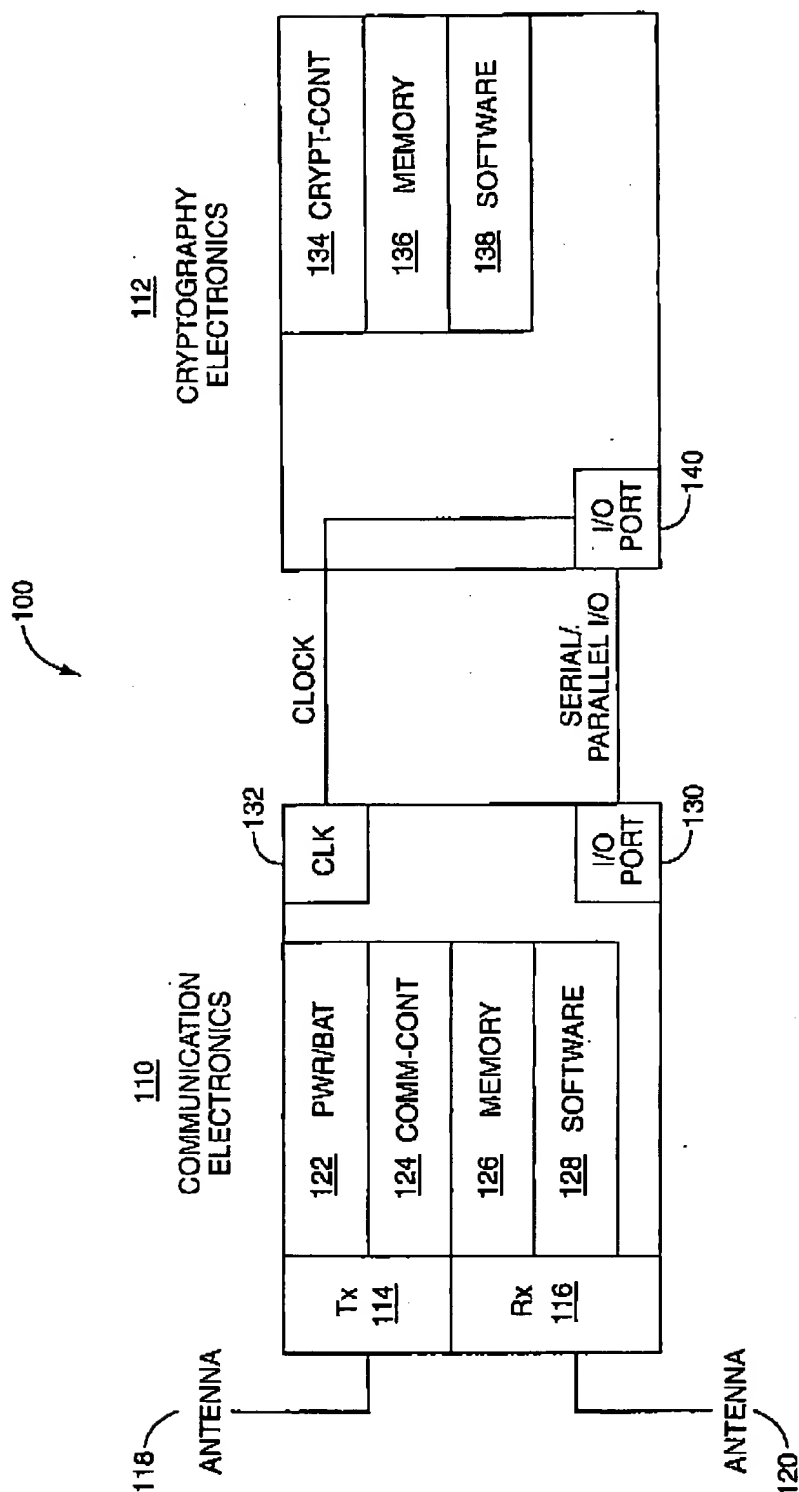


FIG. 4A

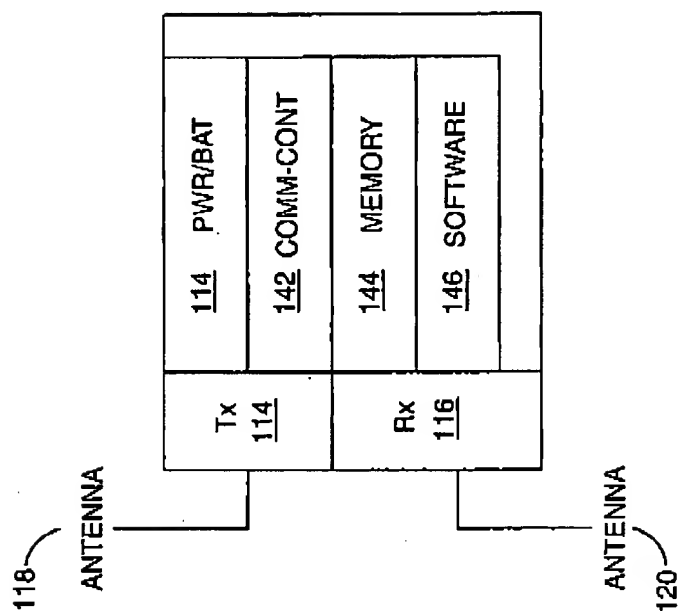


FIG. 4B

DISPENSER ELECTRONICS

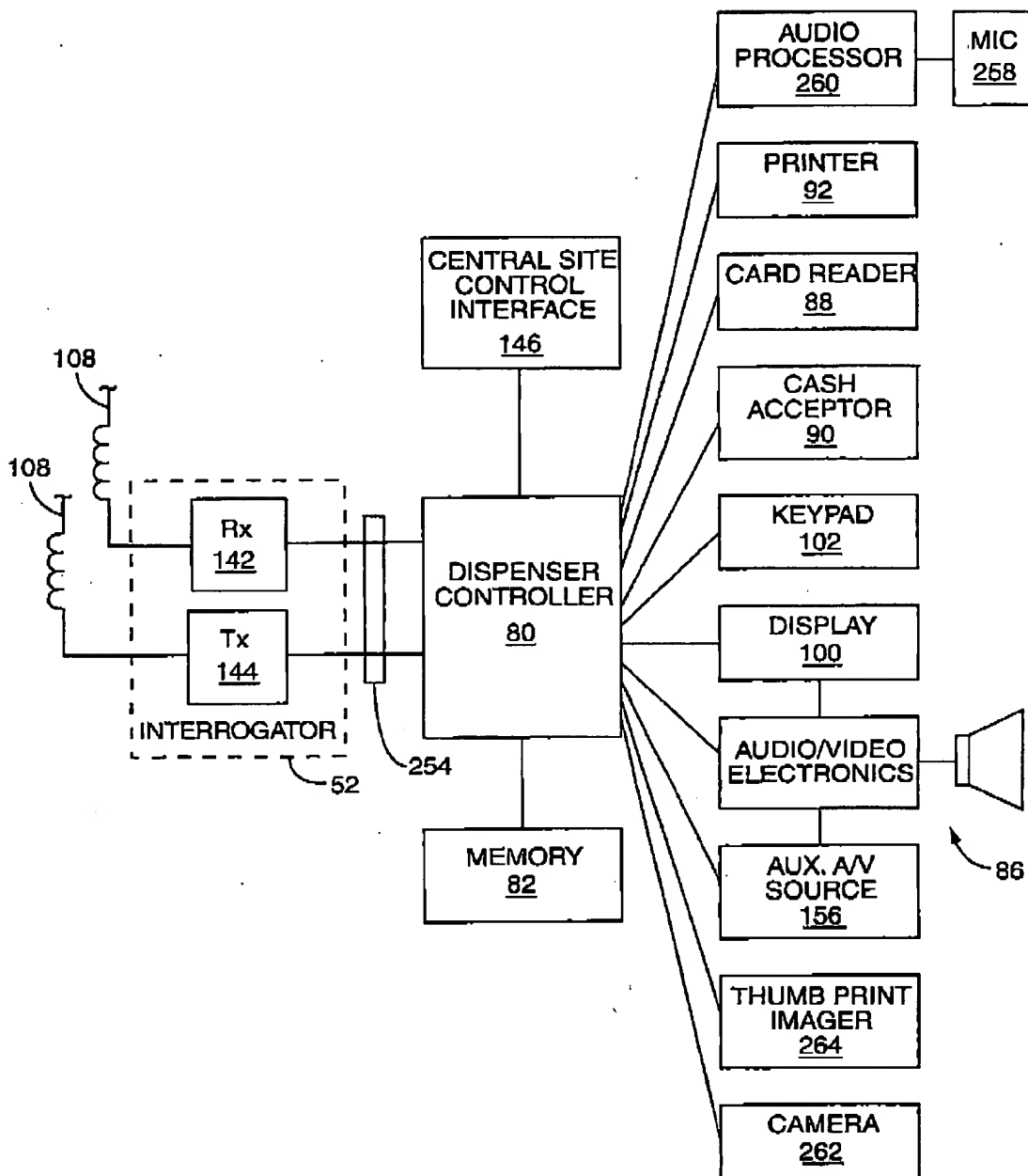
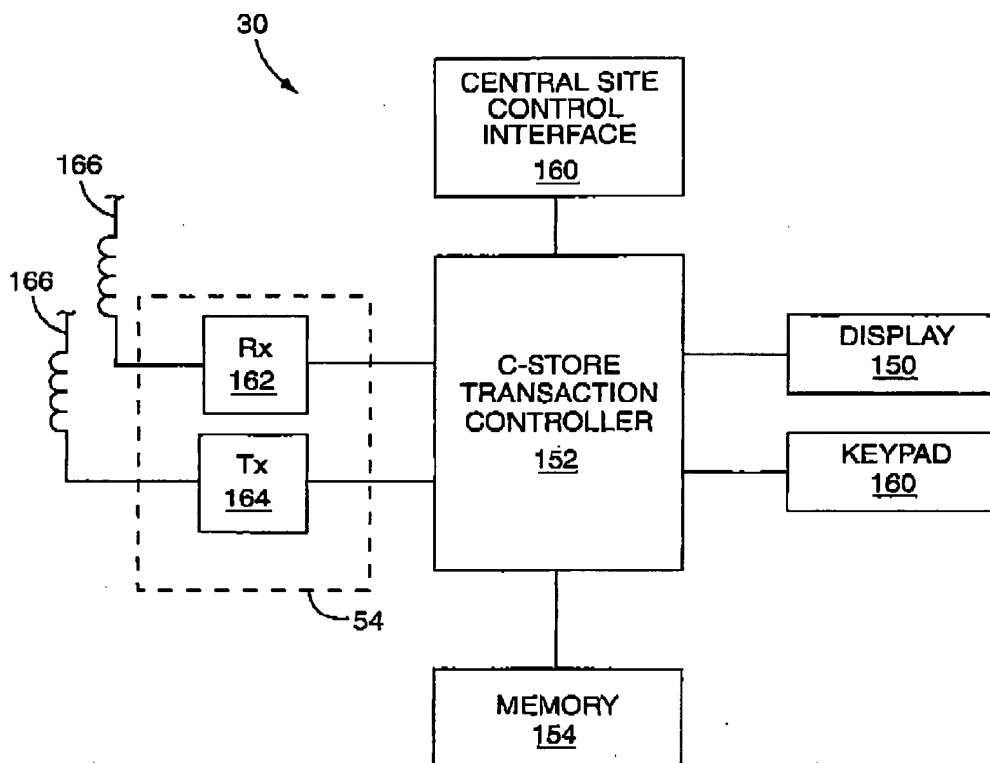


FIG. 5

**FIG. 6**

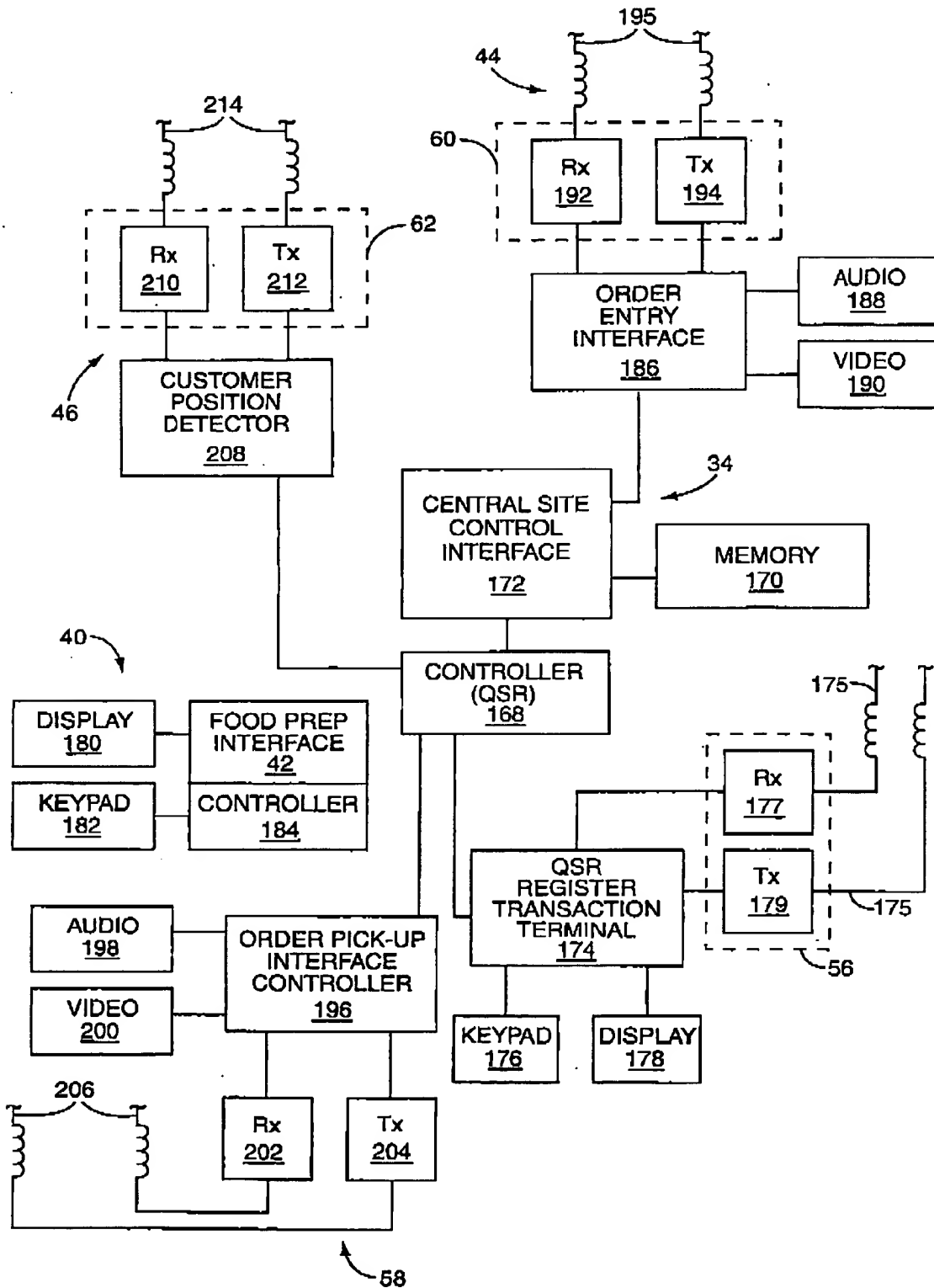
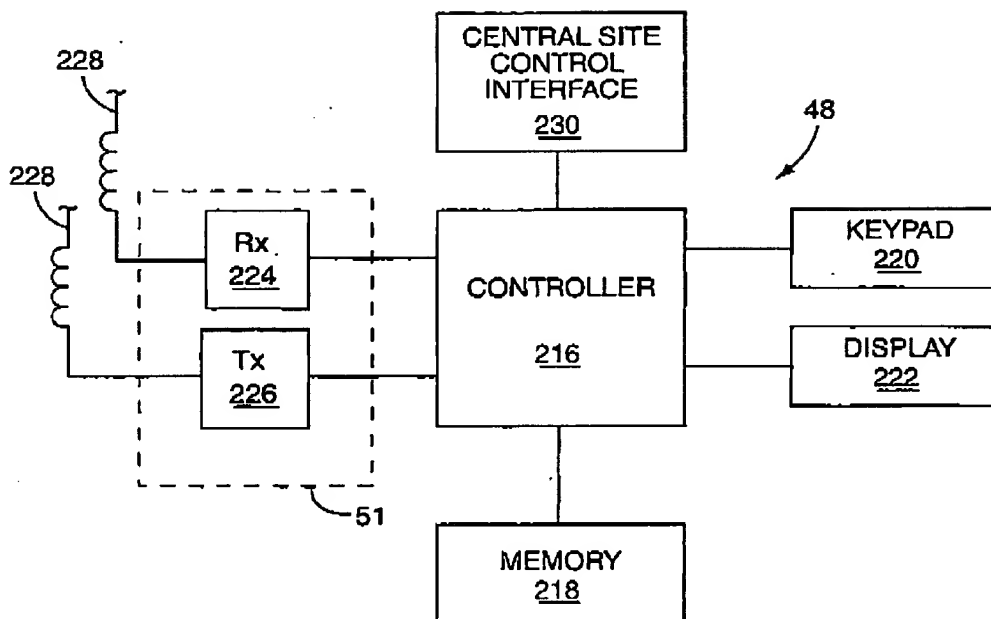
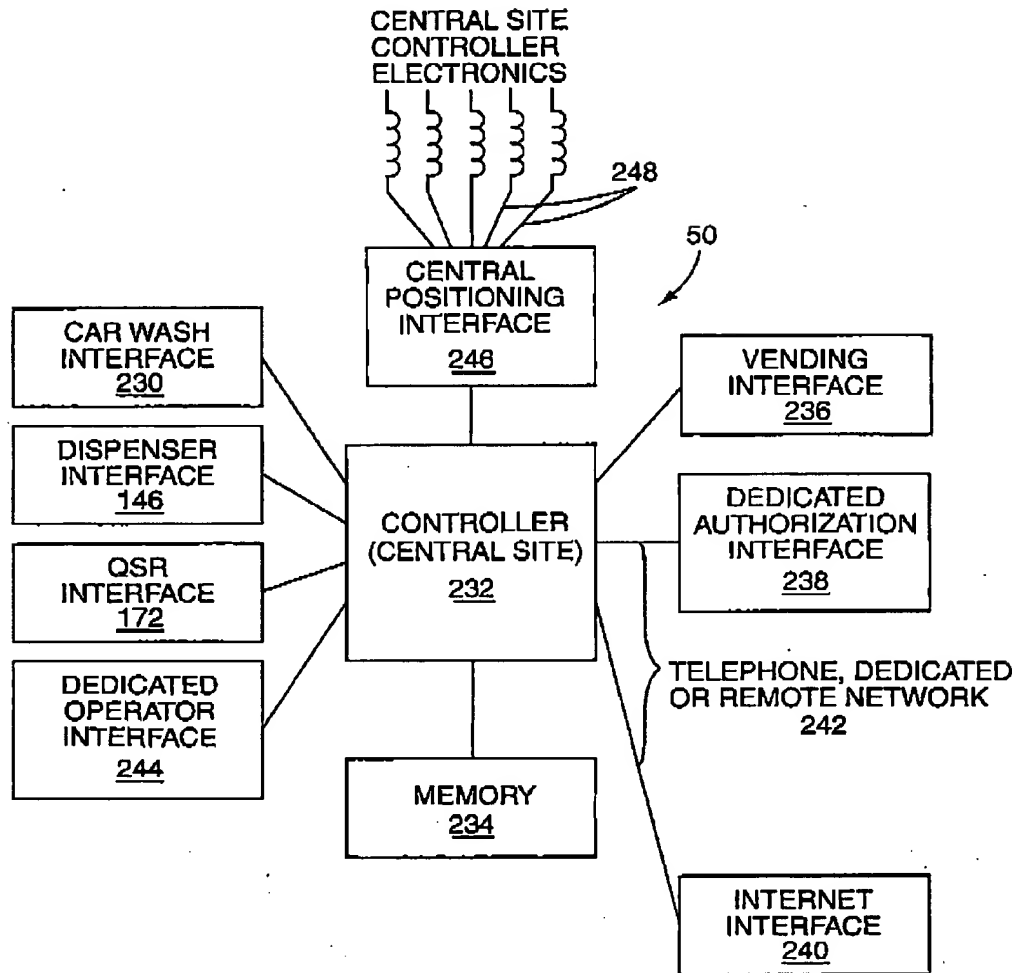


FIG. 7

**FIG. 8**

**FIG. 9**

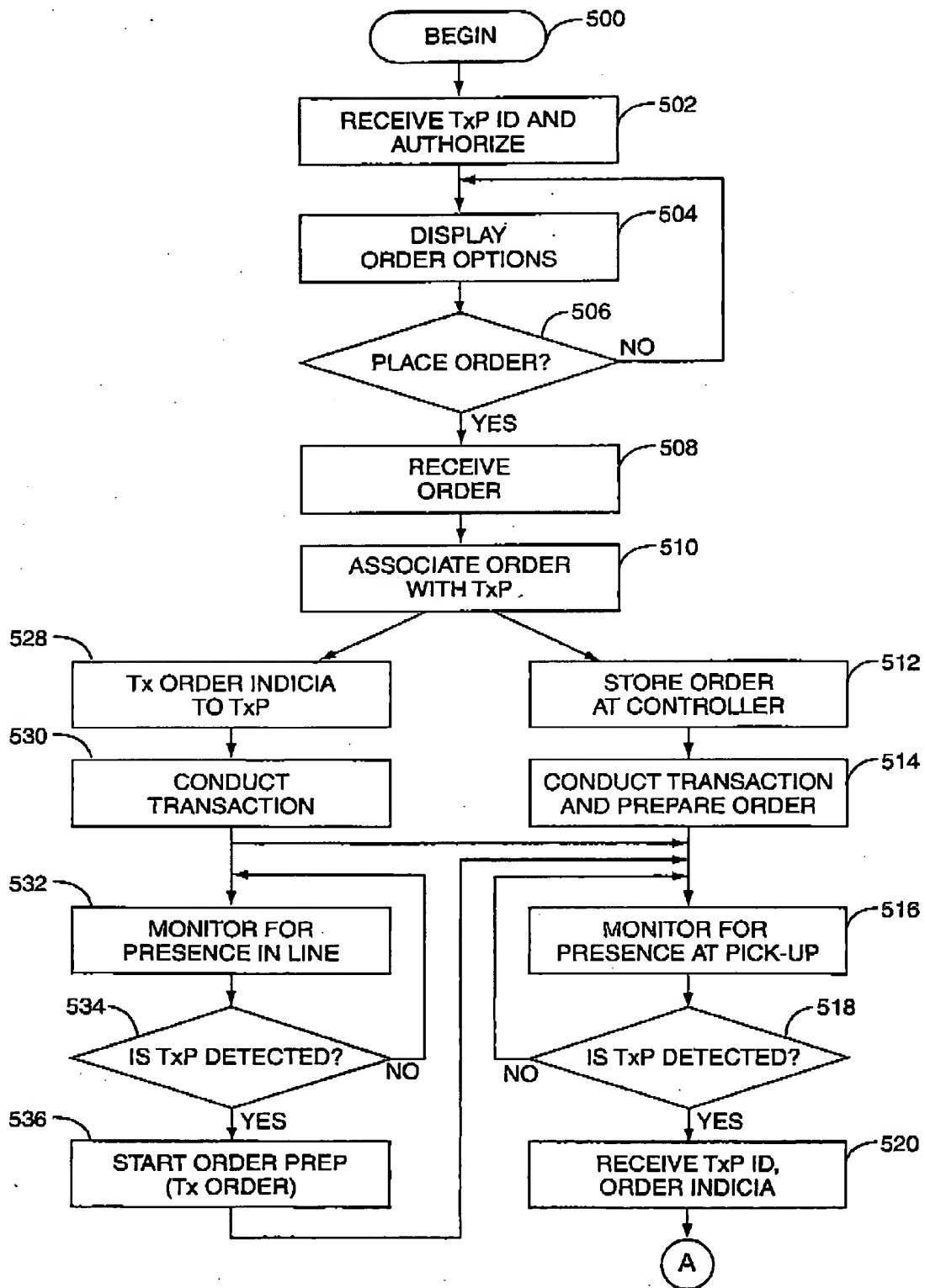
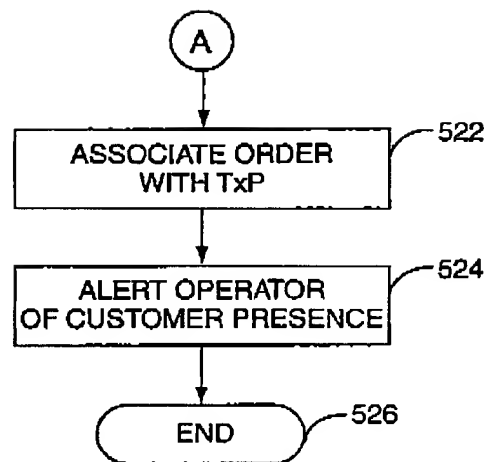


FIG. 10A

**FIG. 10B**

LOYALTY BENEFITS

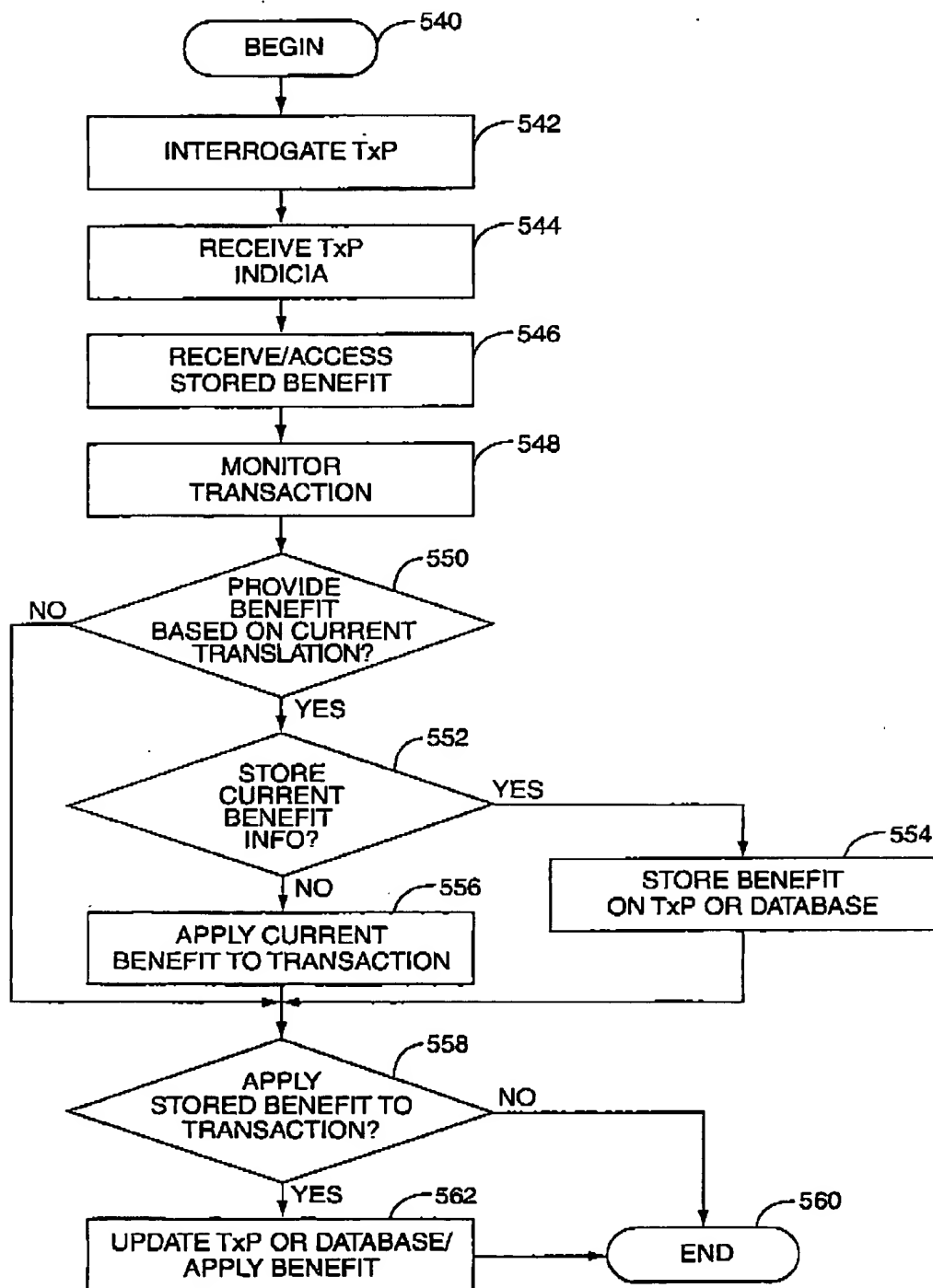


FIG. 10C

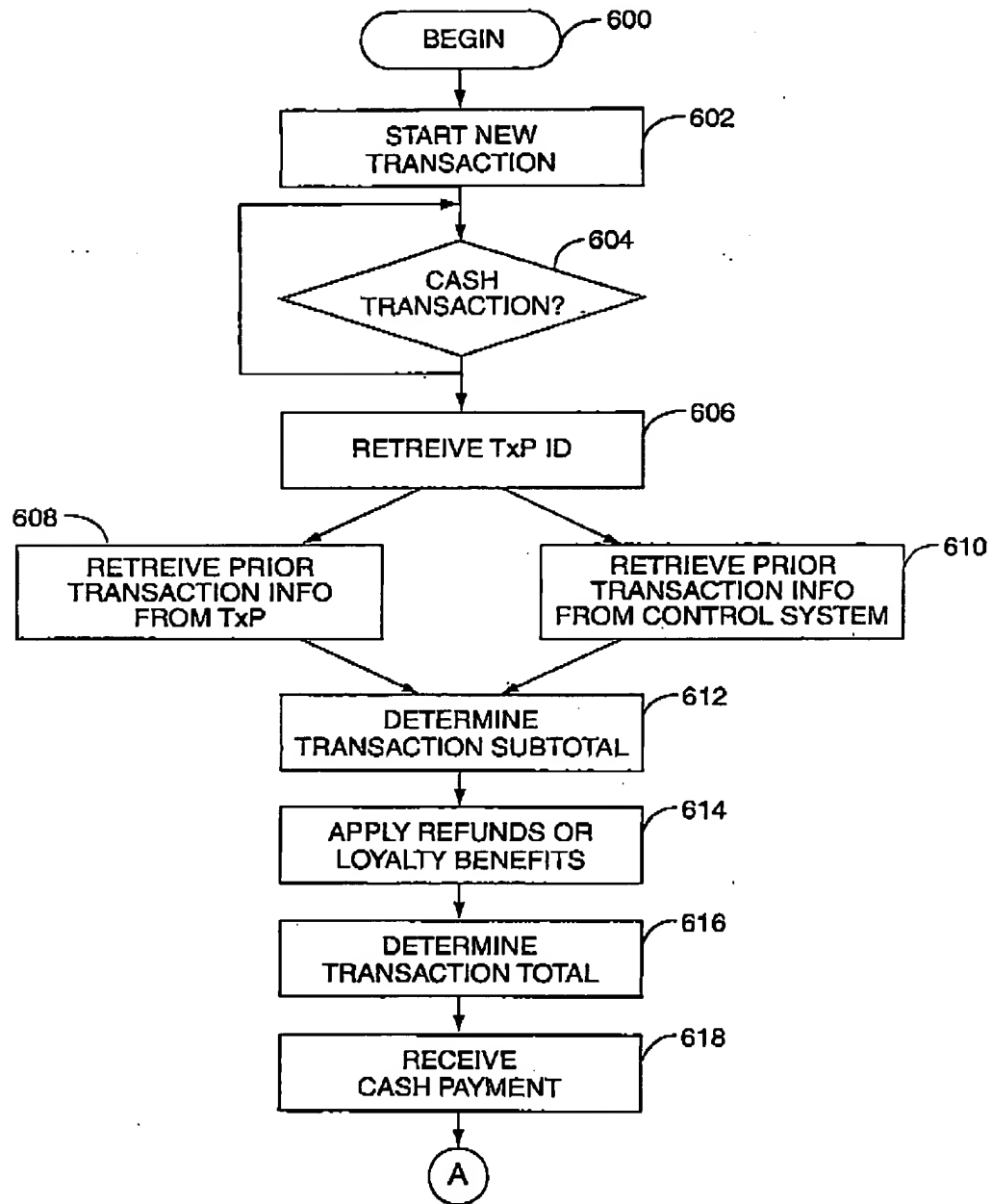
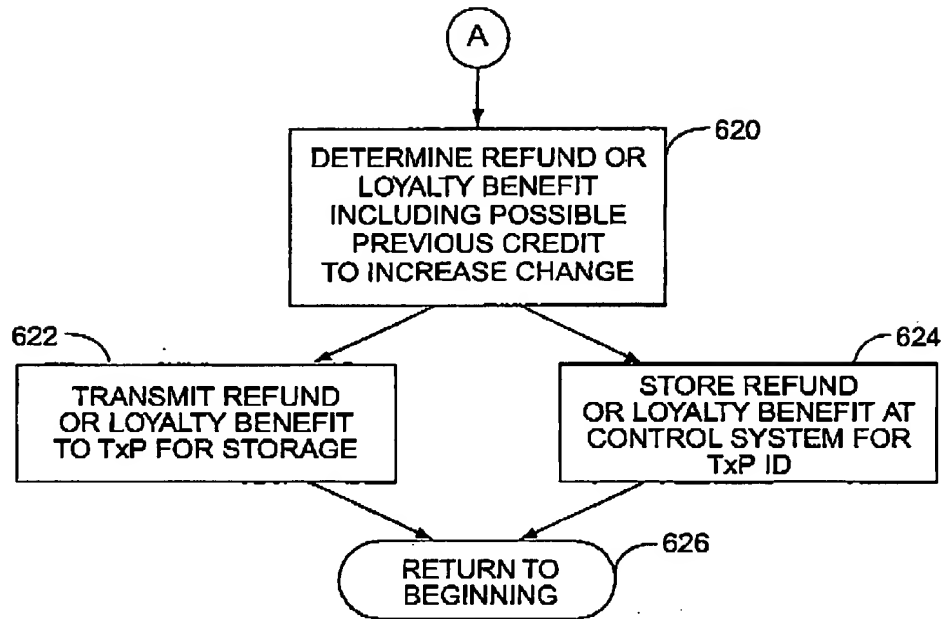
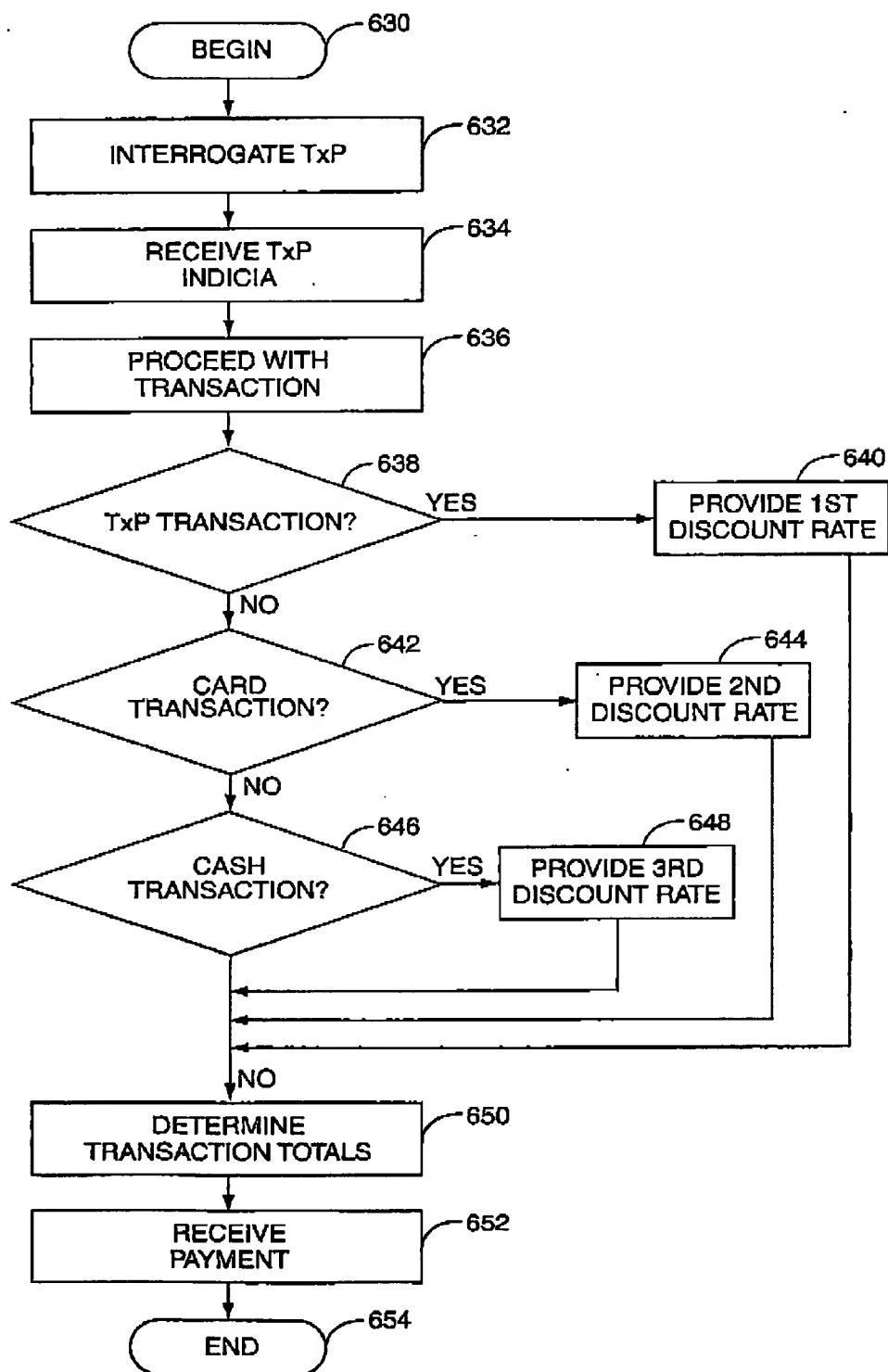
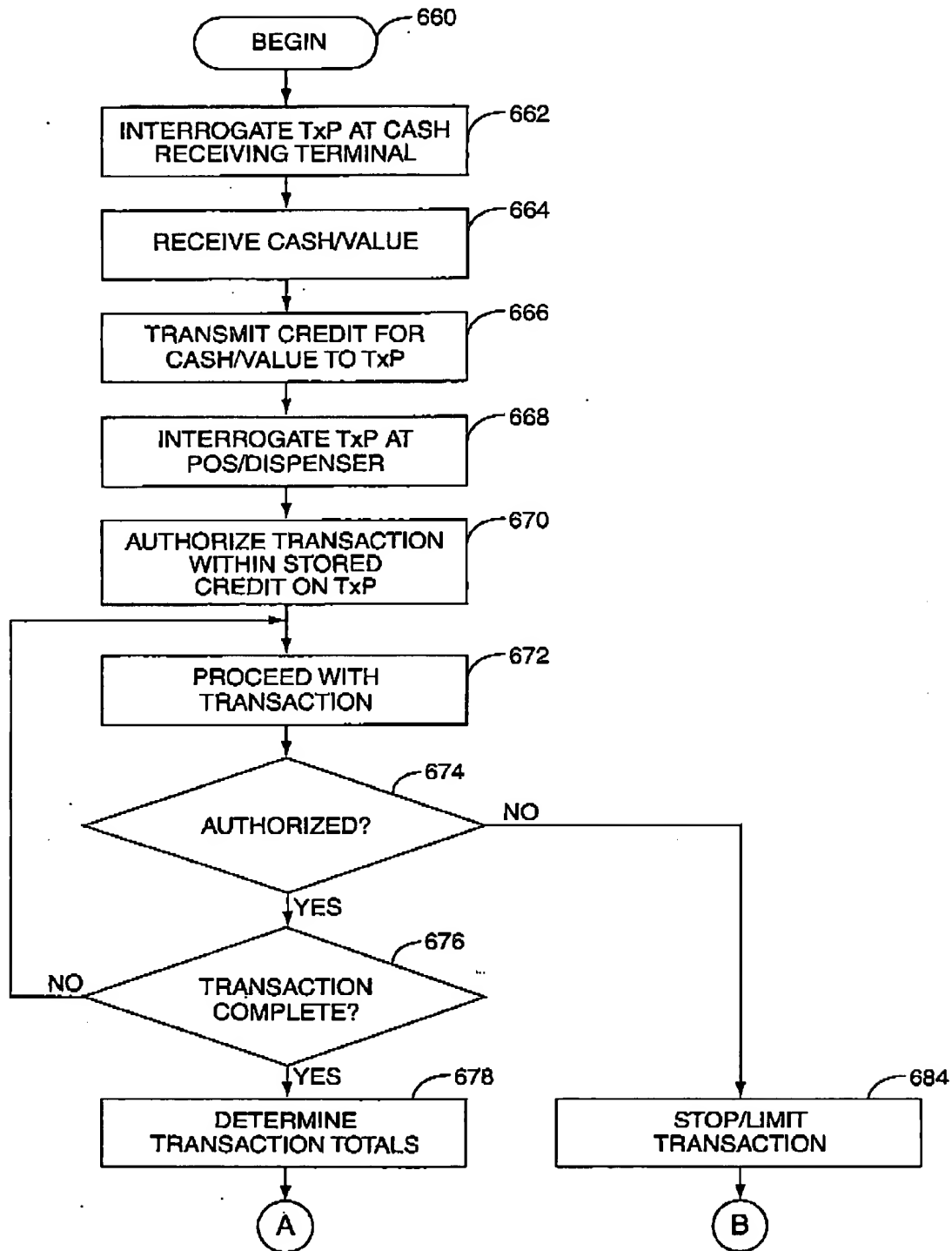
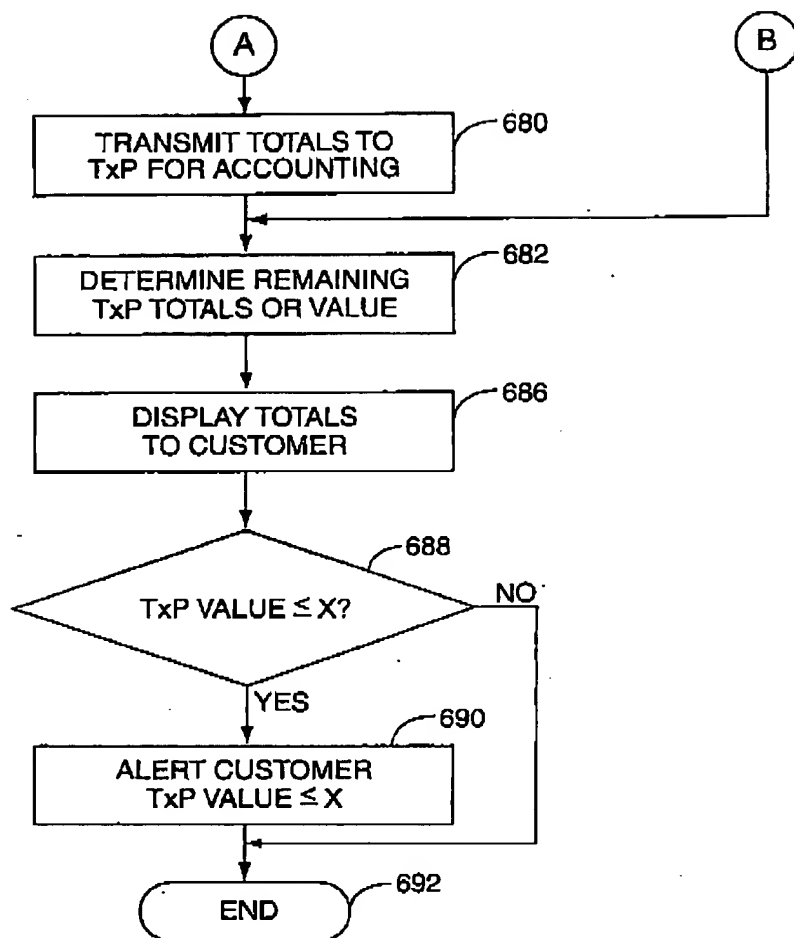


FIG. 11A

**FIG. 11B**

DISCOUNT FOR TRANSPONDER USE**FIG. 11C**

CASH PREPAY WITH TxP**FIG. 11D**

**FIG. 11E**

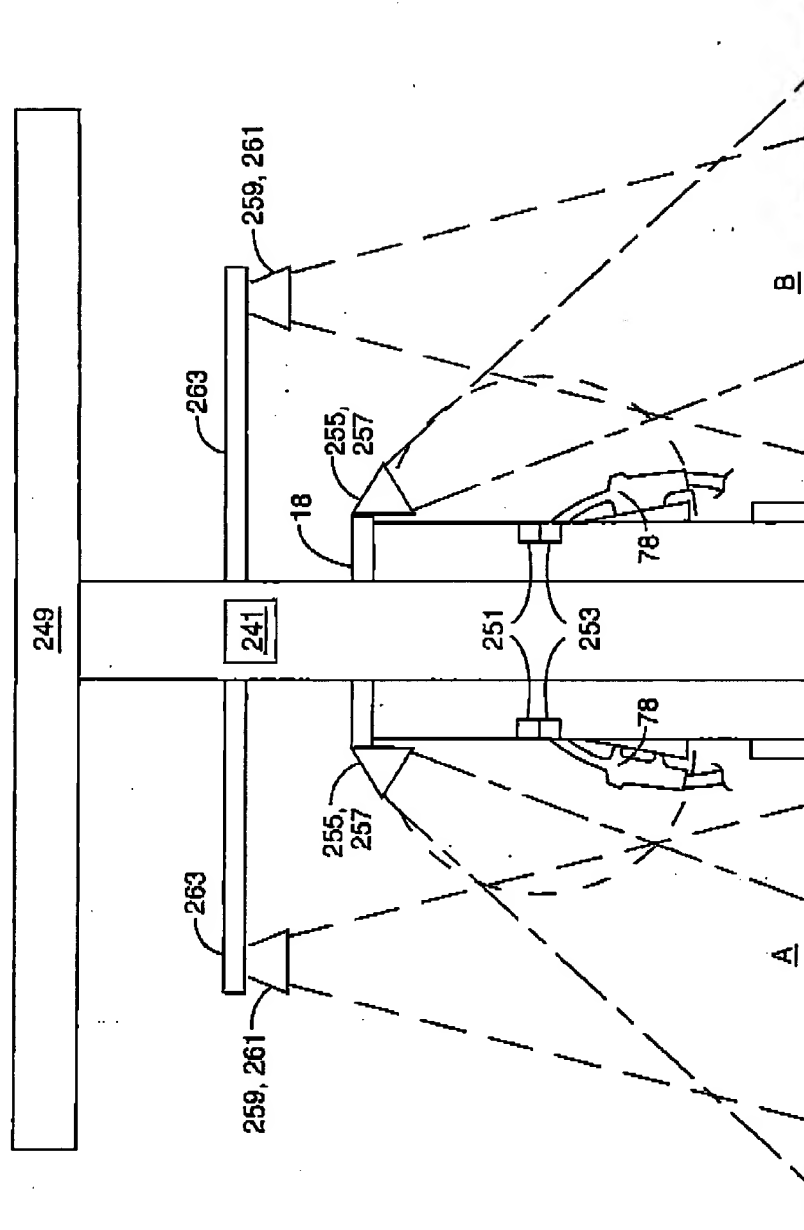


FIG. 12A

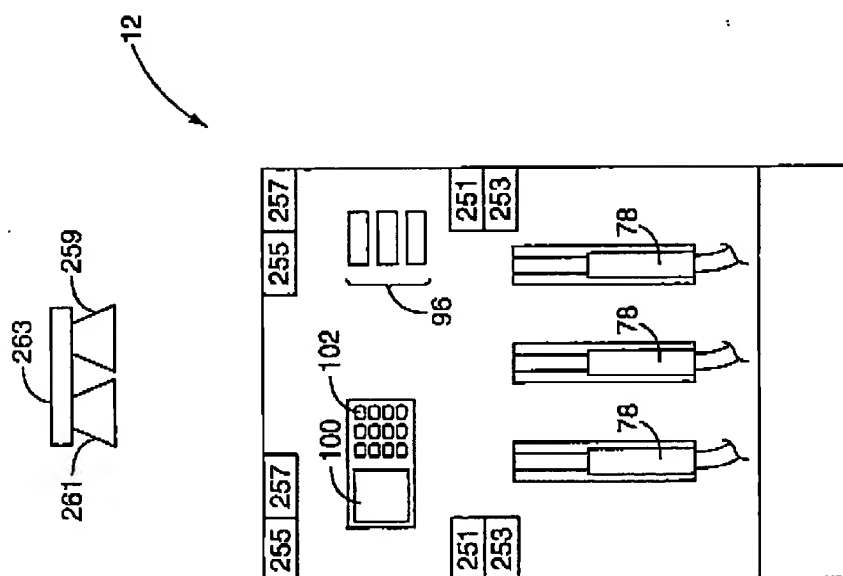


FIG. 12B

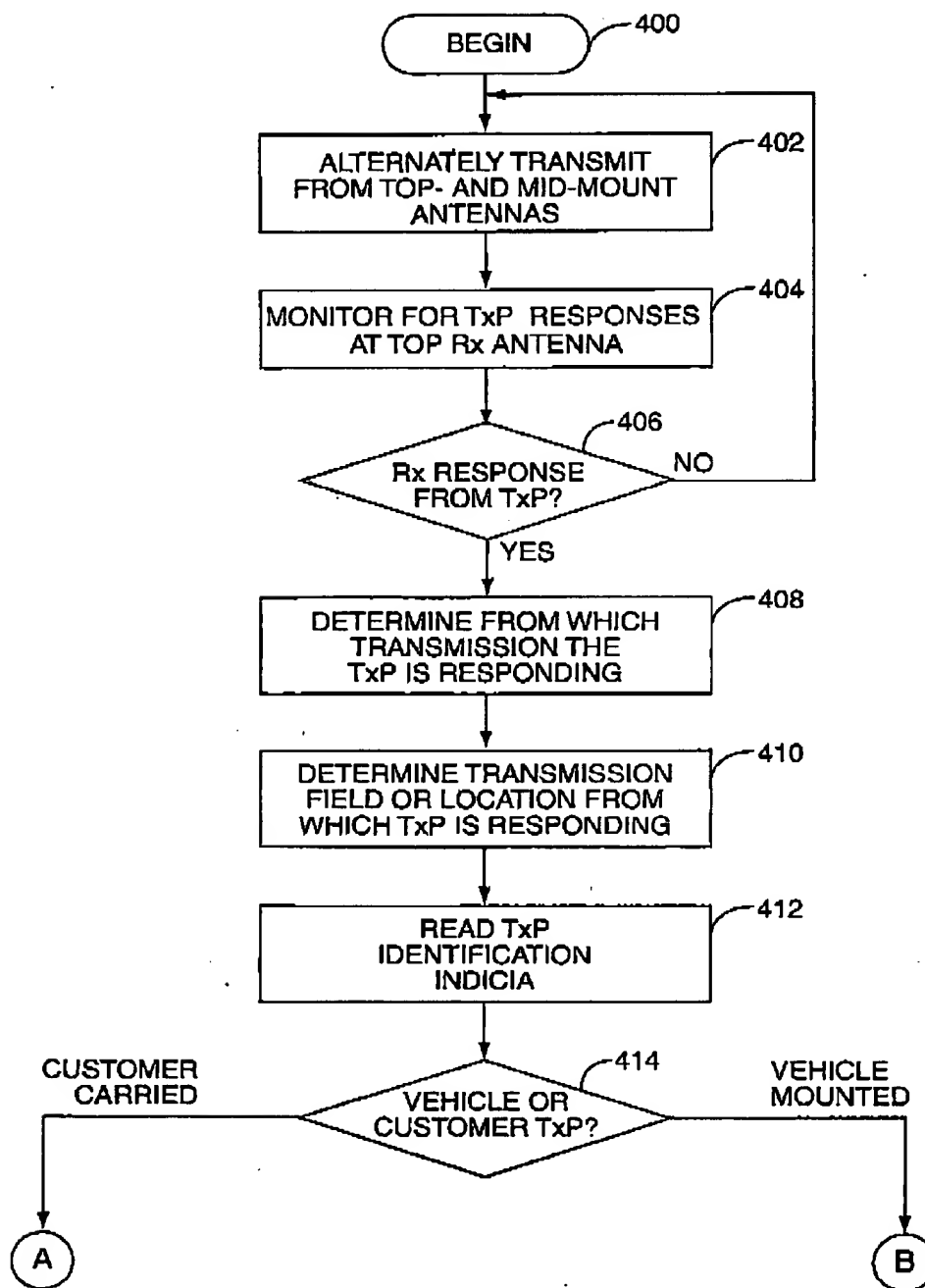


FIG. 12C

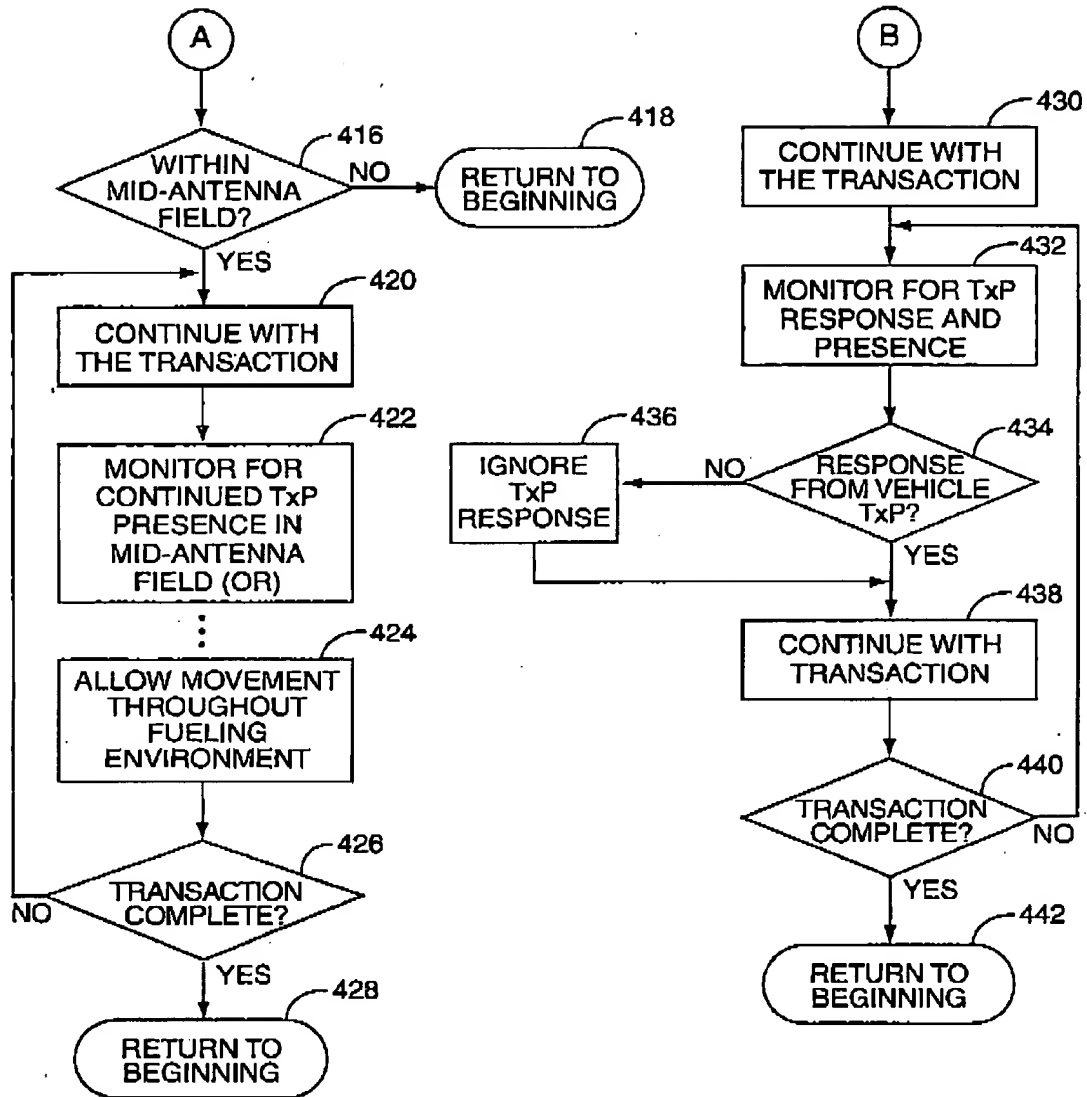


FIG. 12D

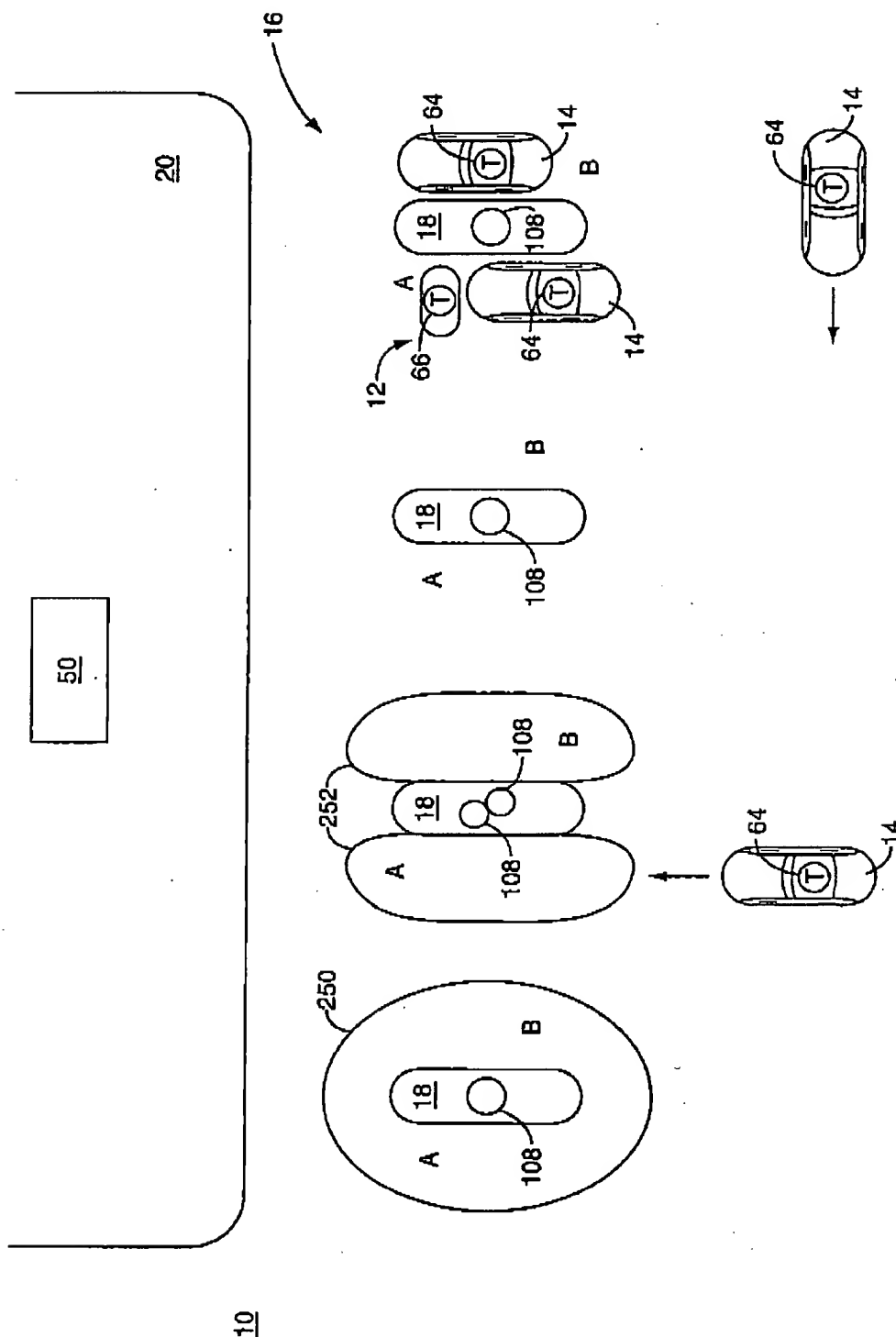
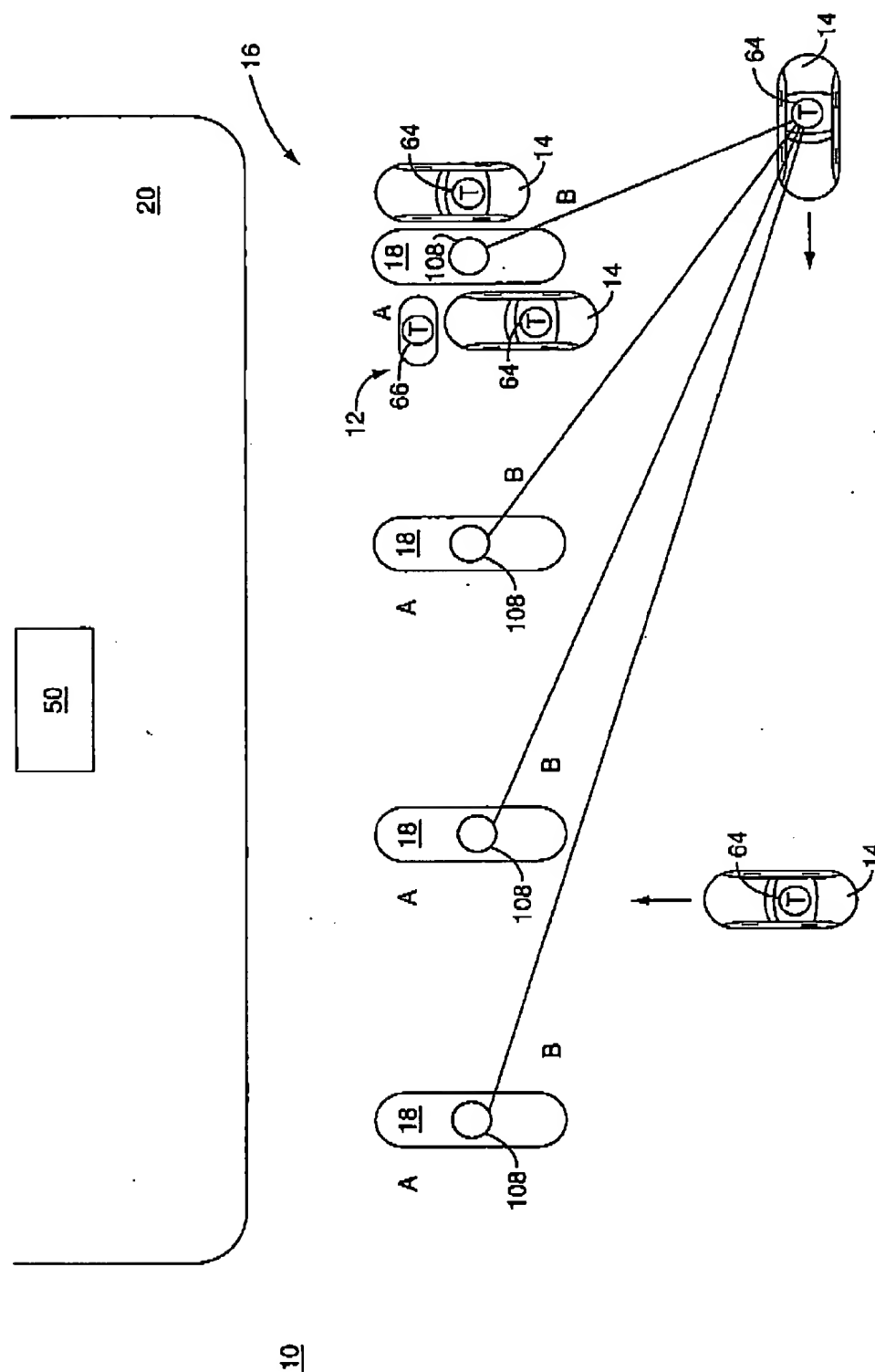
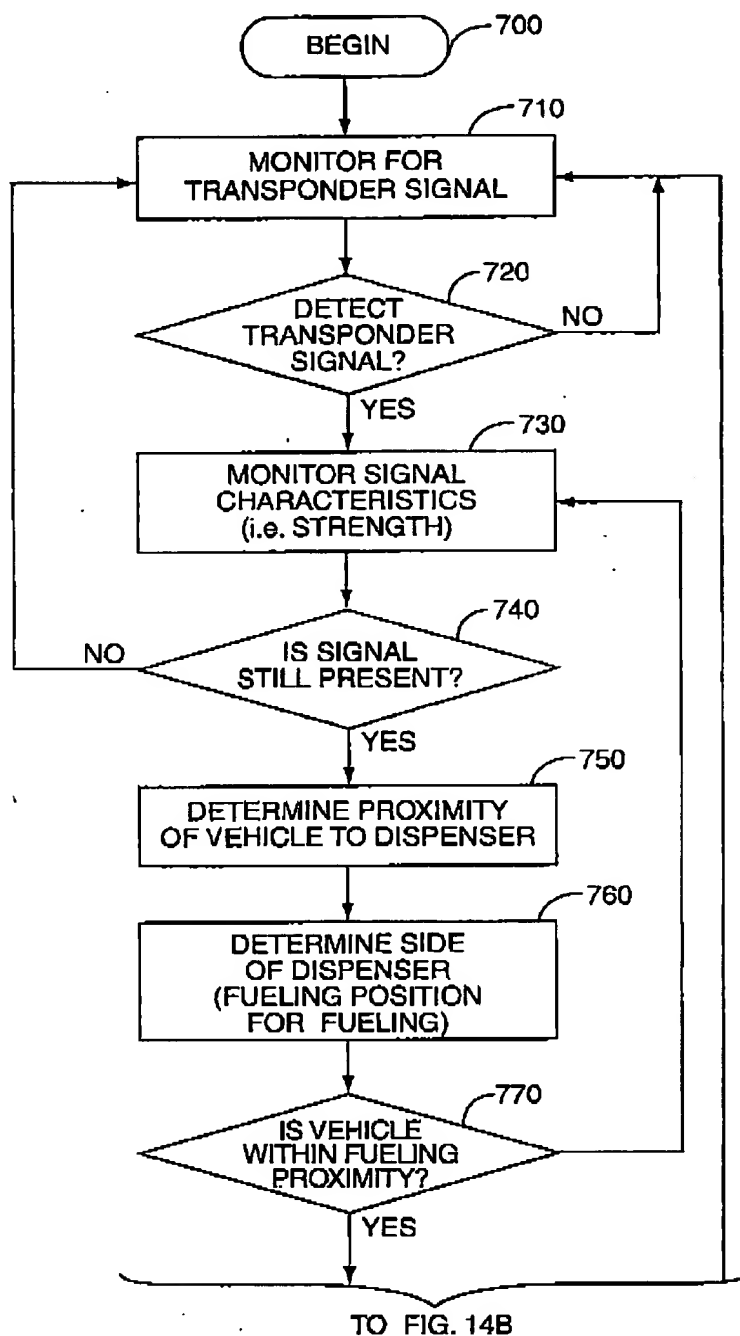
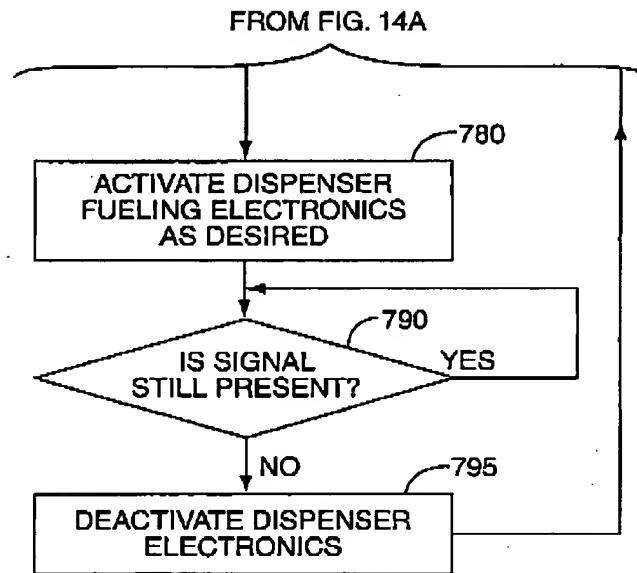


FIG. 13A



**FIG. 14A**

**FIG. 14B**

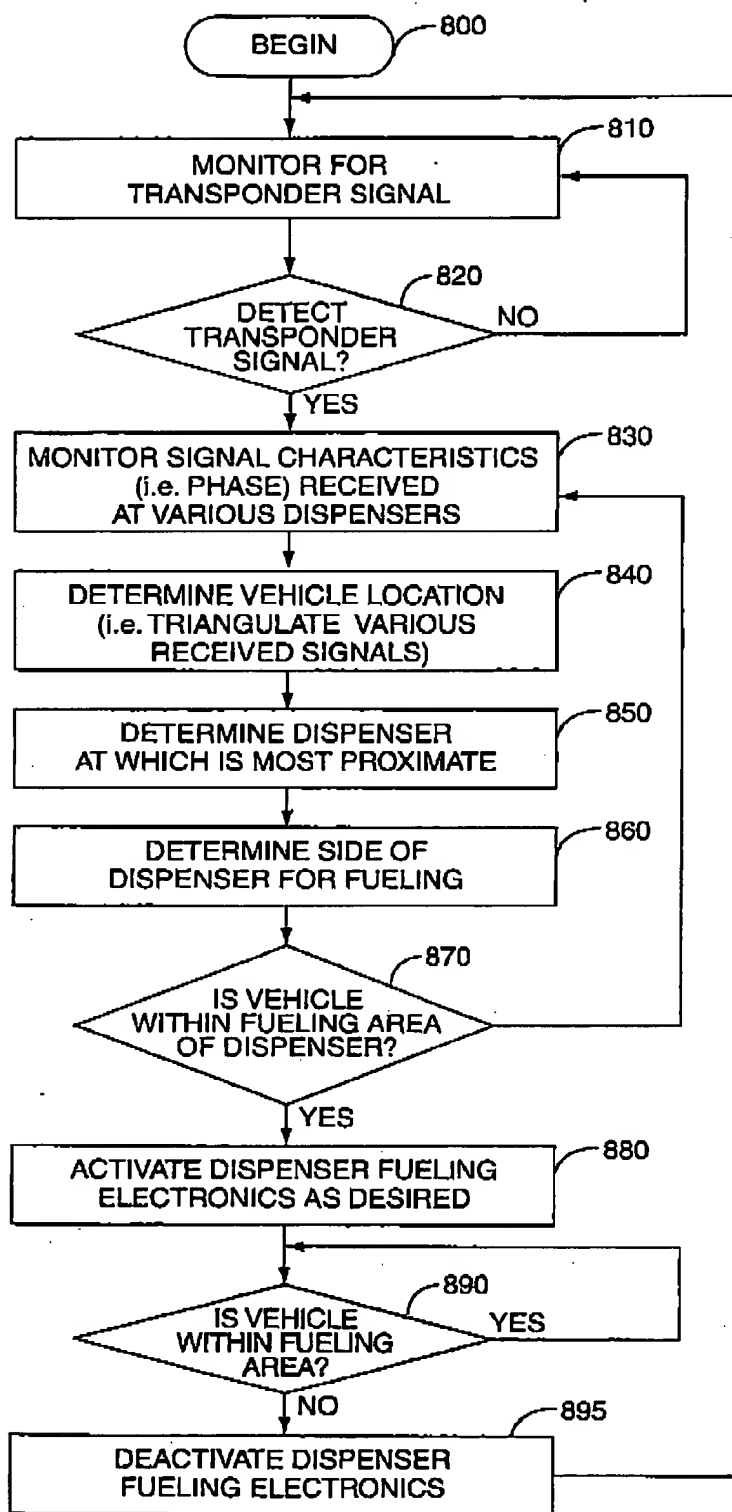


FIG. 15

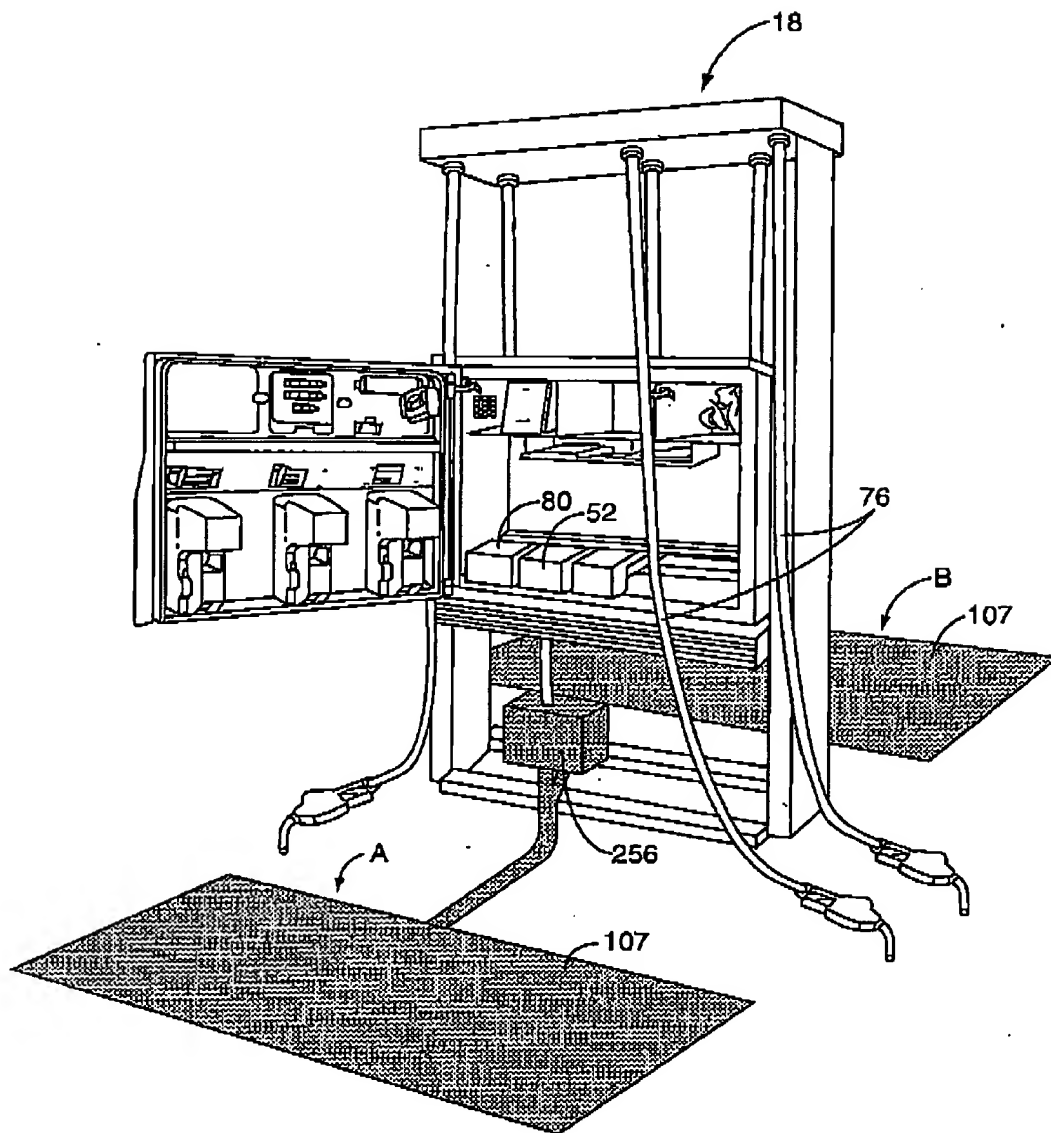


FIG. 16

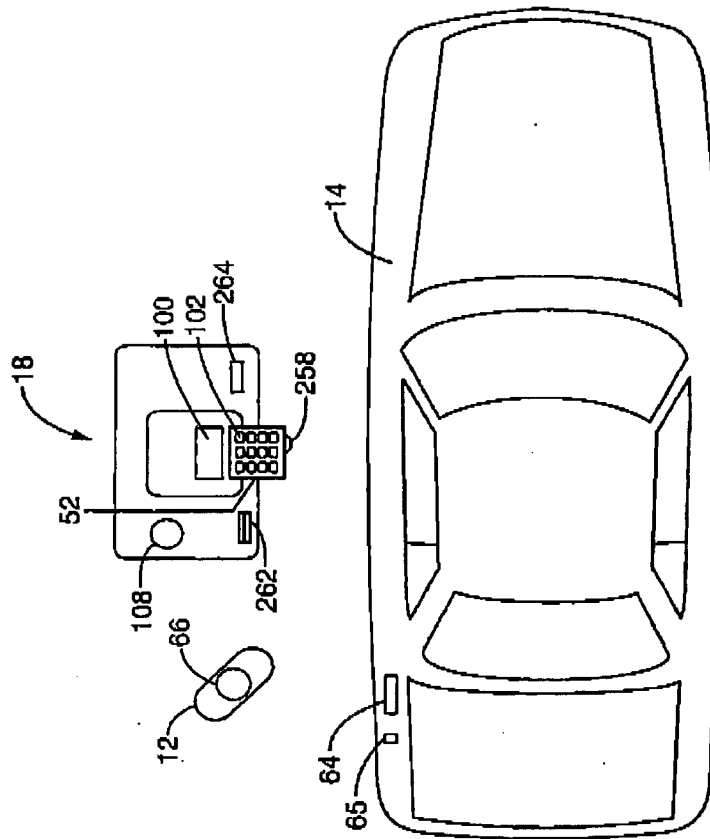


FIG. 17

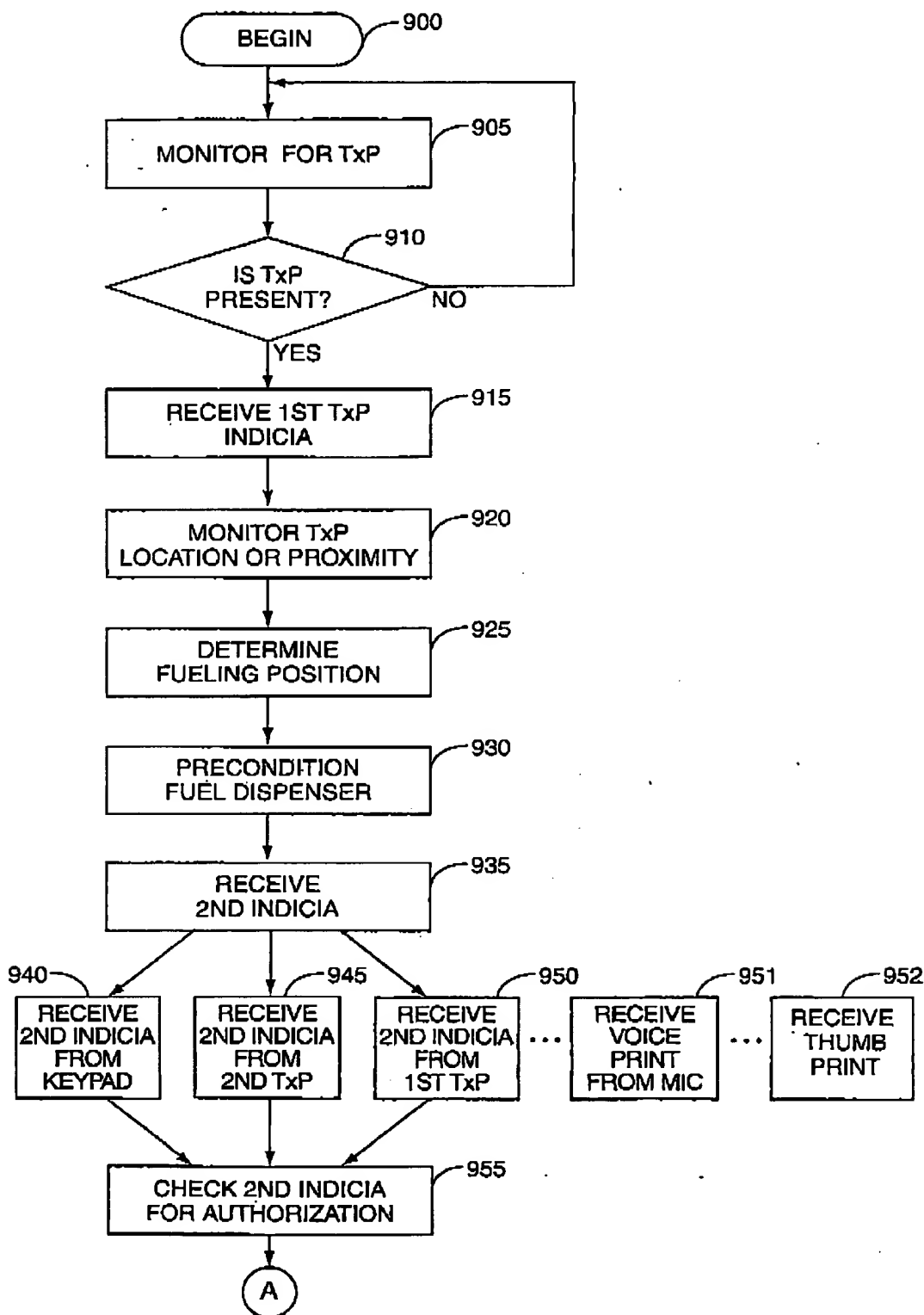


FIG. 18A

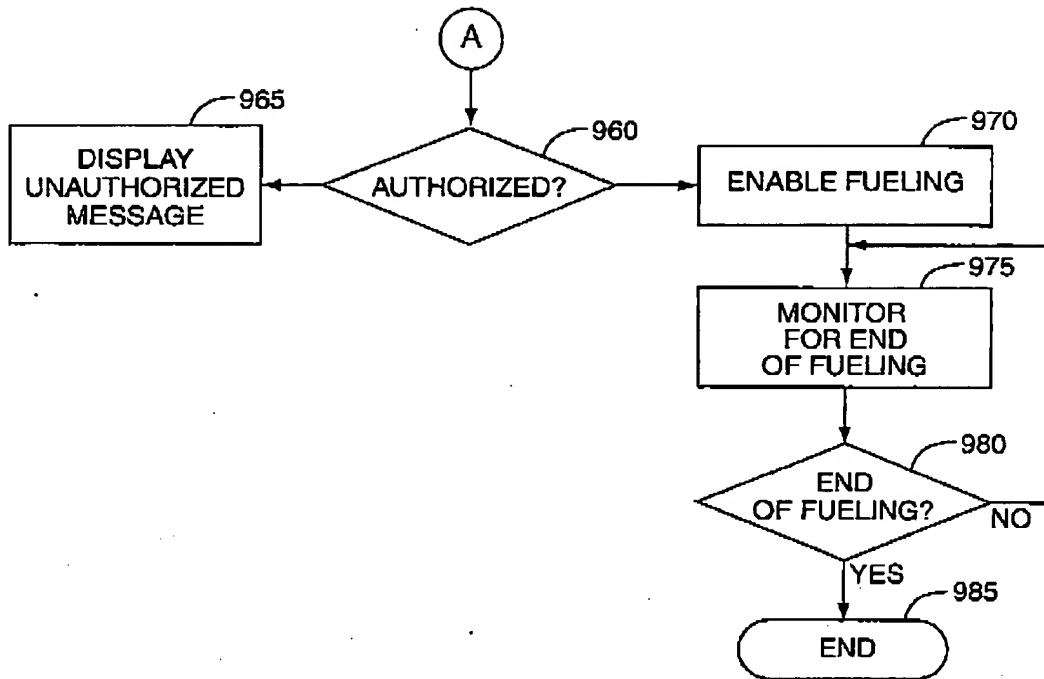


FIG. 18B

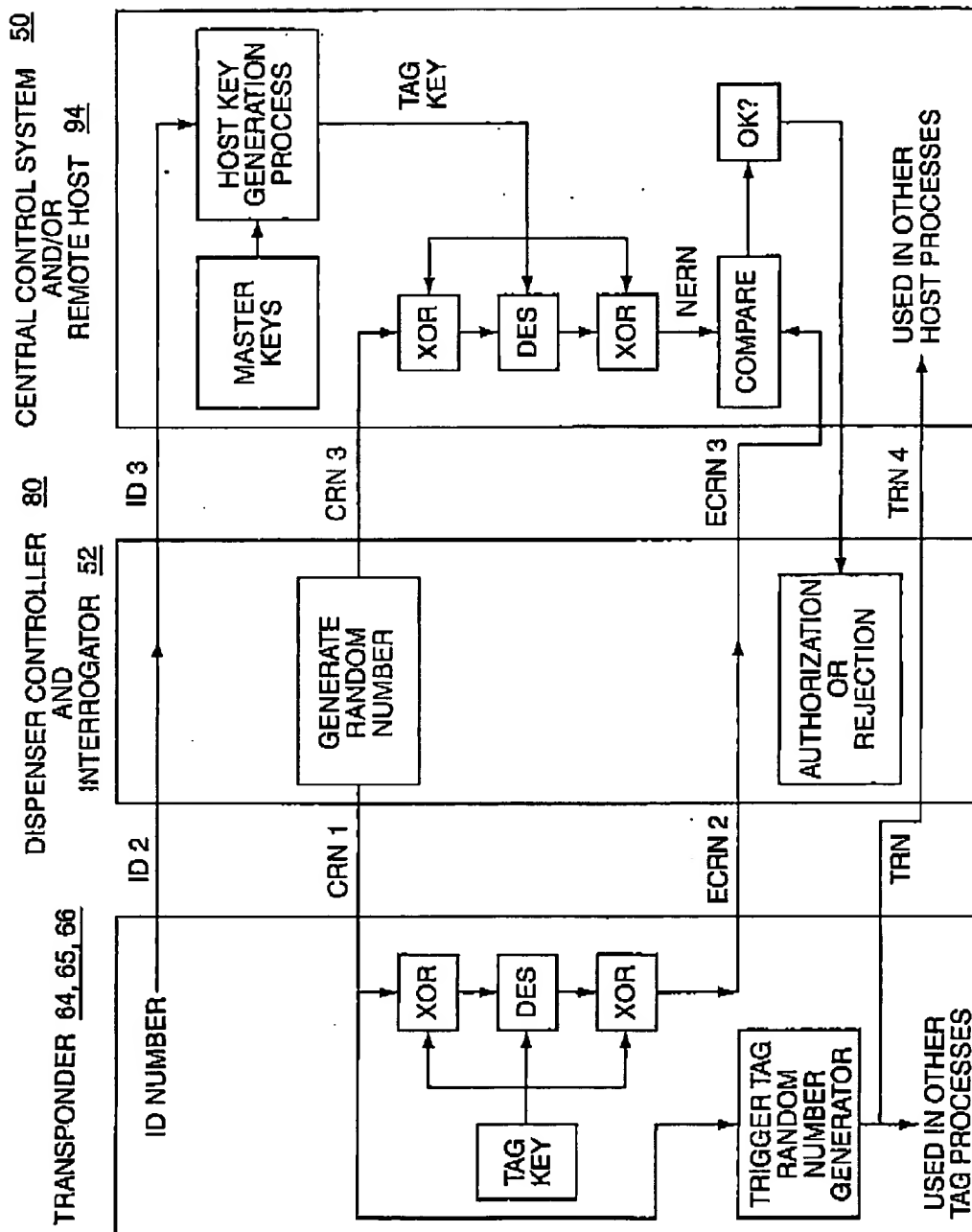
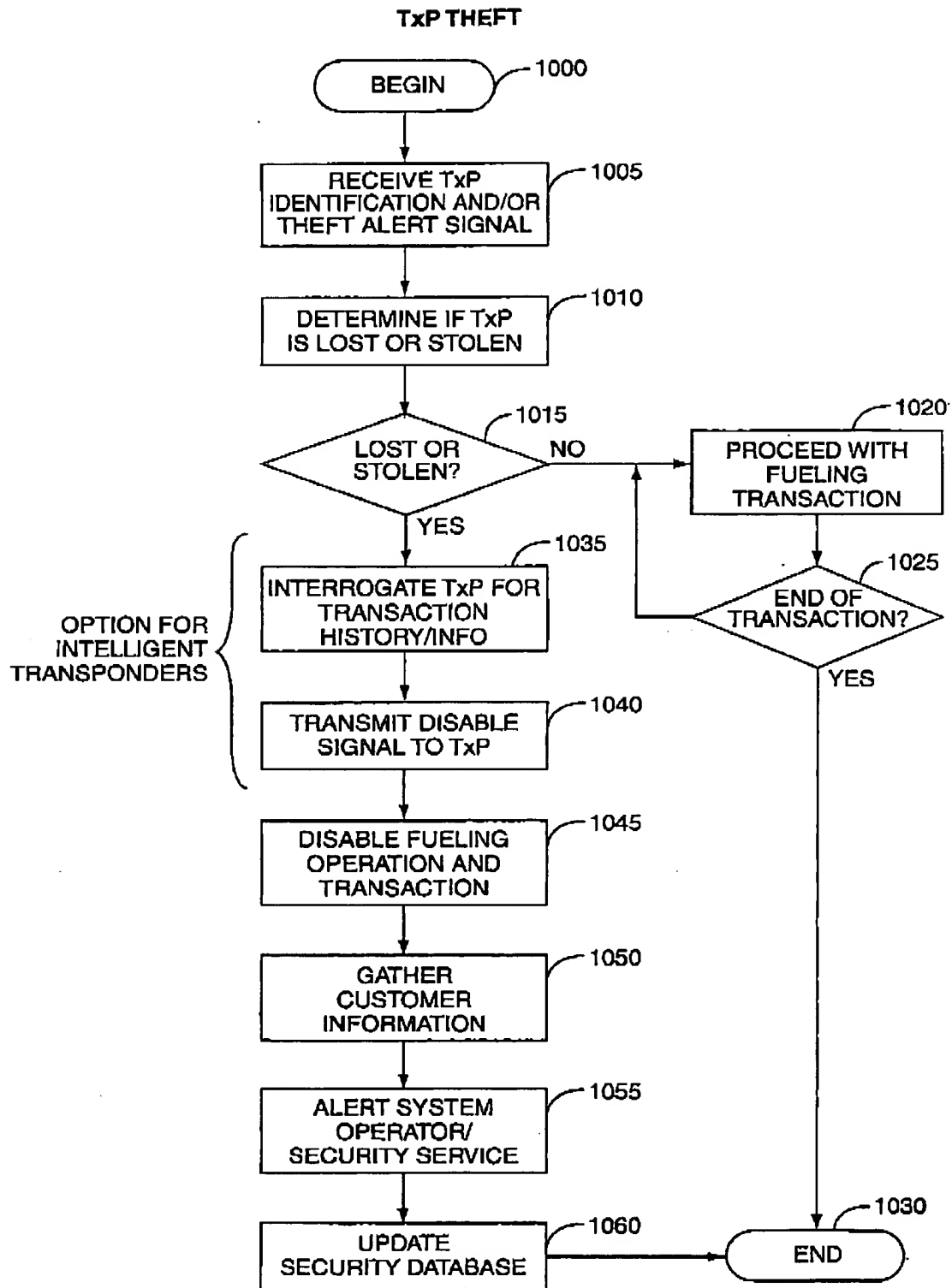
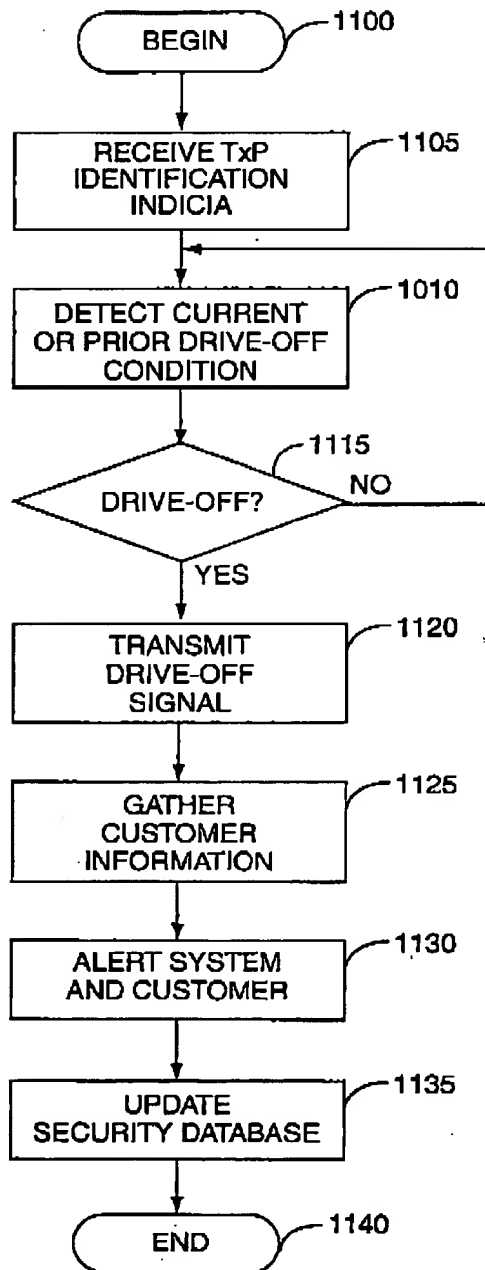


FIG. 19

**FIG. 20**

DRIVE-OFF**FIG. 21**

TRANSACTION LIMITATIONS

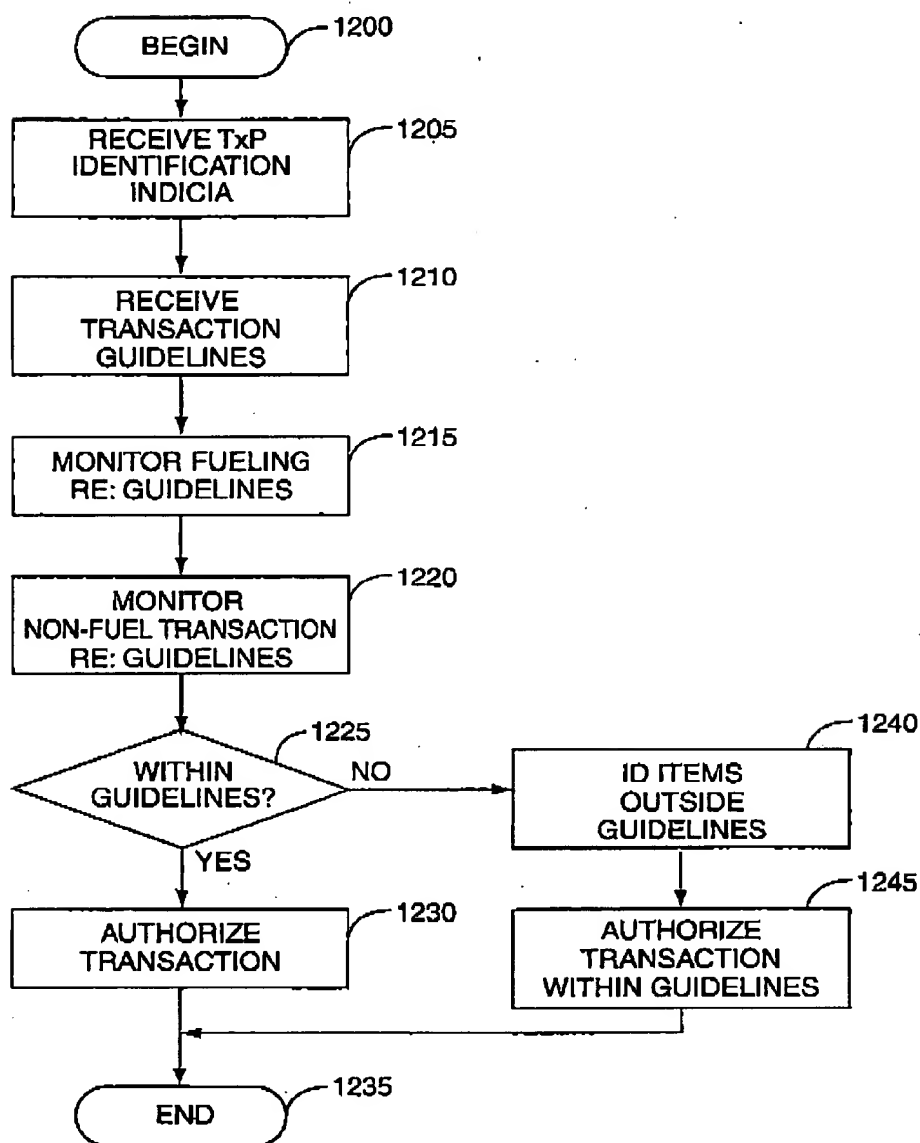


FIG. 22

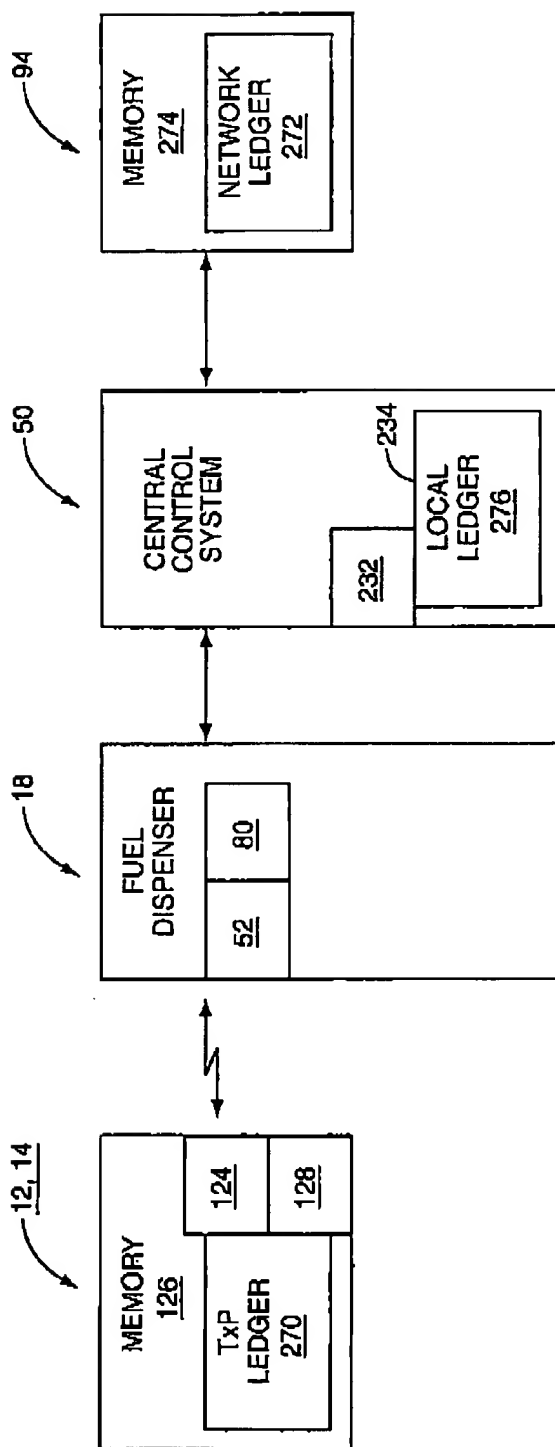
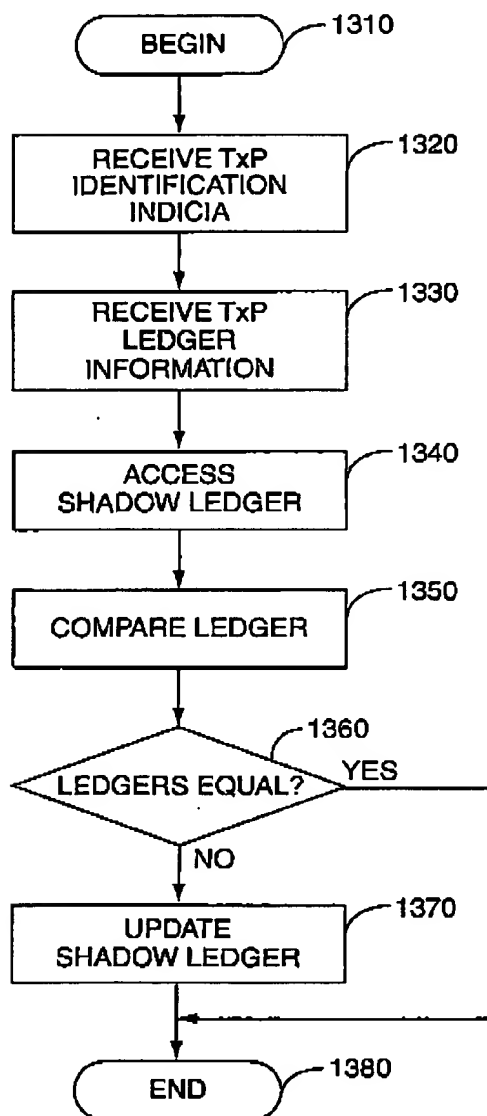
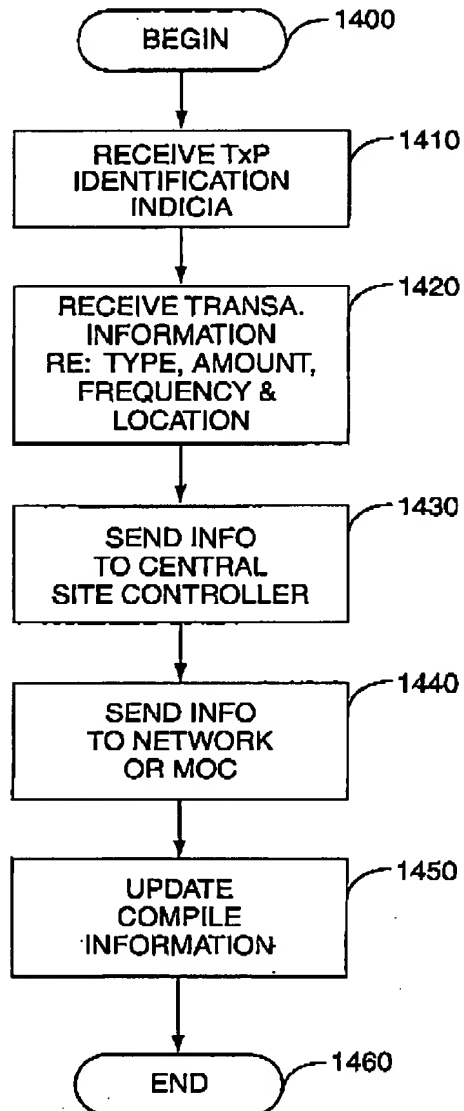
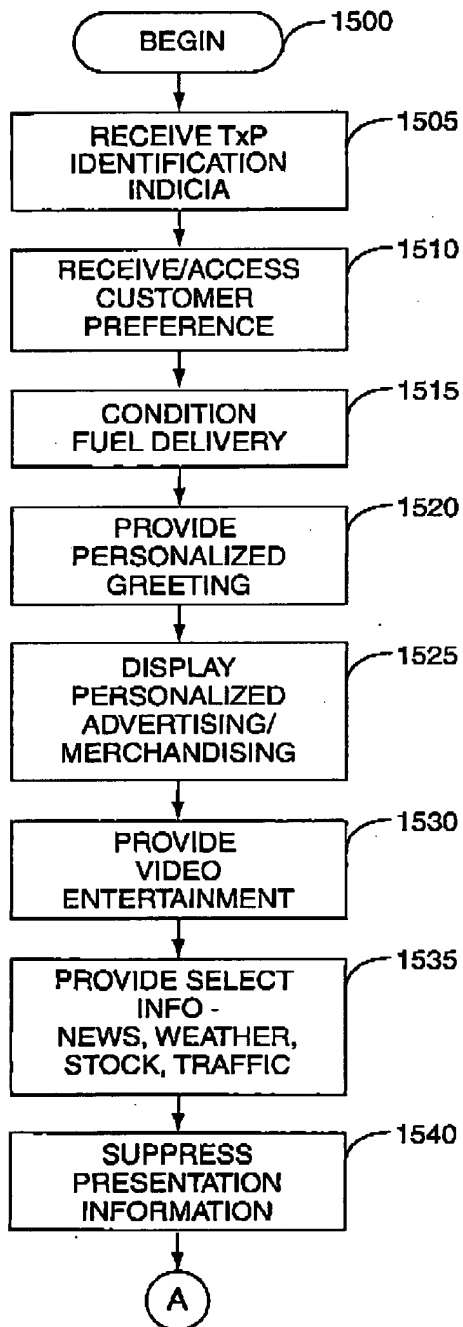
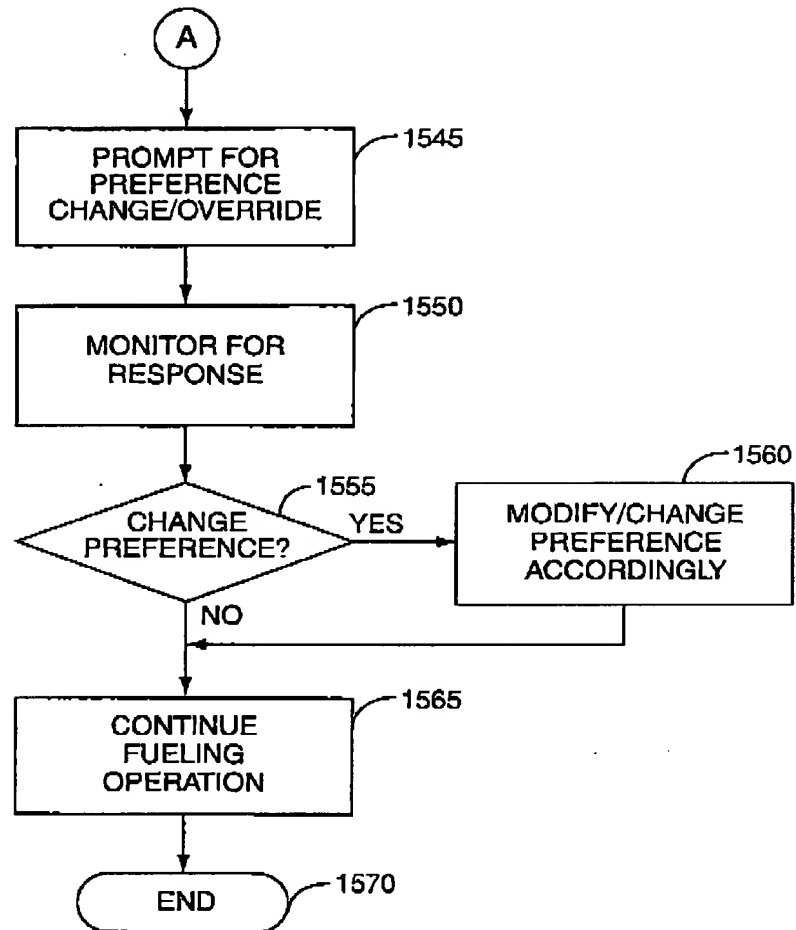


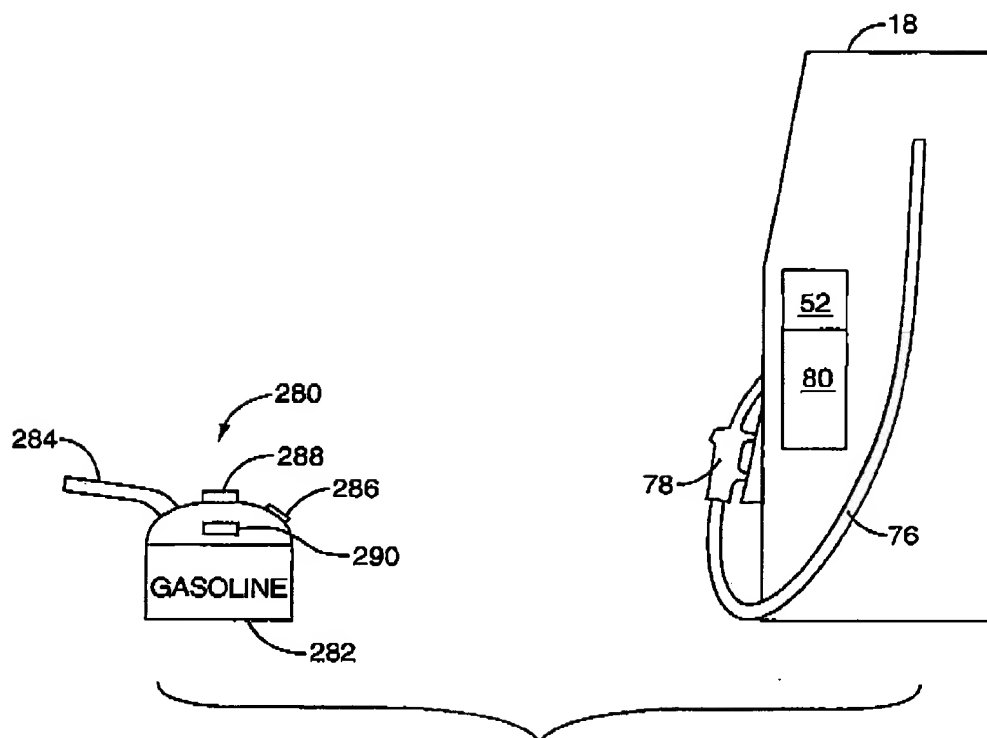
FIG. 23

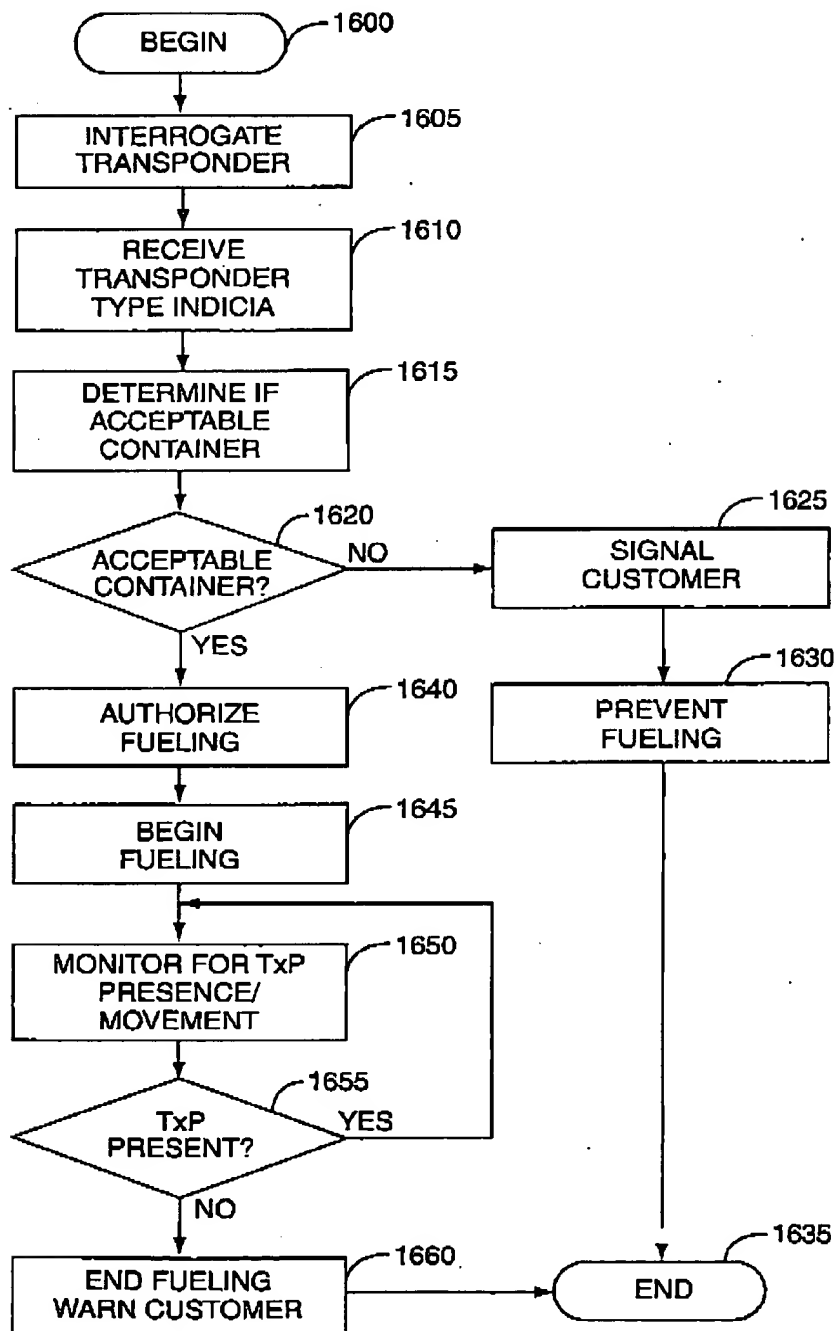
CREATING A SHADOW LEDGER**FIG. 24**

TRANSACTION TRACKING**FIG. 25**

CUSTOMER PREFERENCES**FIG. 26A**

**FIG. 26B**

**FIG. 27**

PREVENTING UNAUTHORIZED CONTAINER FUELING**FIG. 28**

PRETRANSACTION ESTIMATES

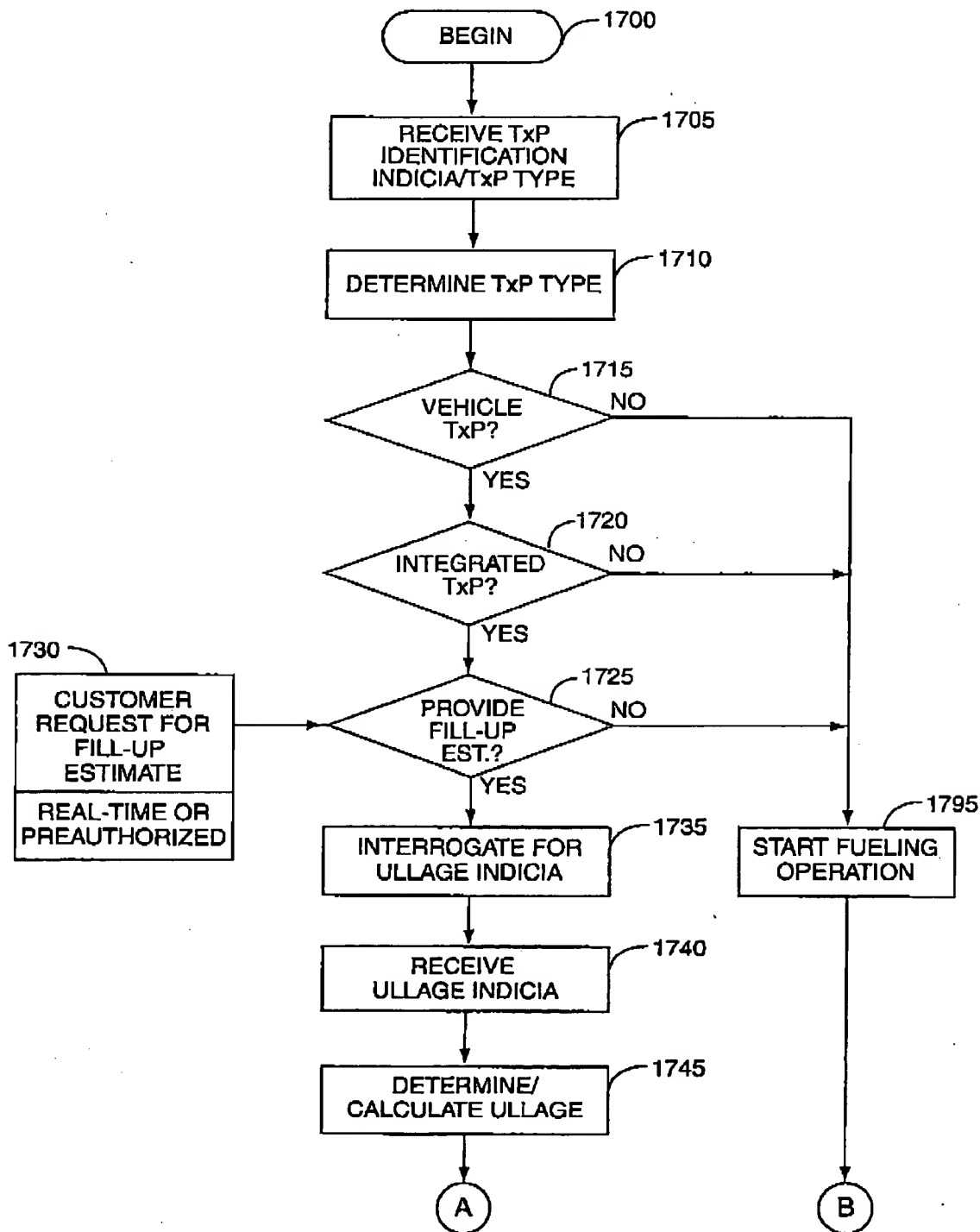


FIG. 29A

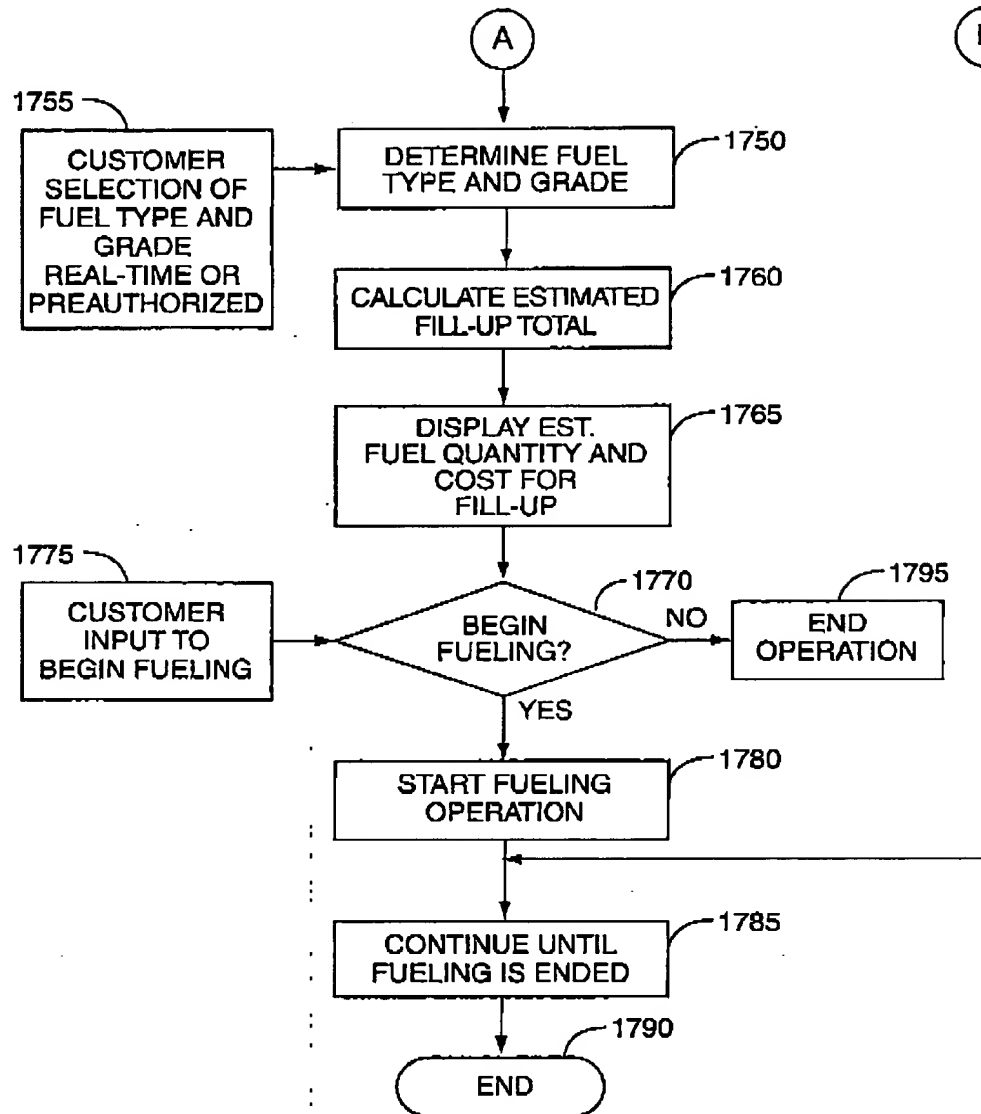


FIG. 29B

ULLAGE BASED CASH ACCEPTOR CONTROL

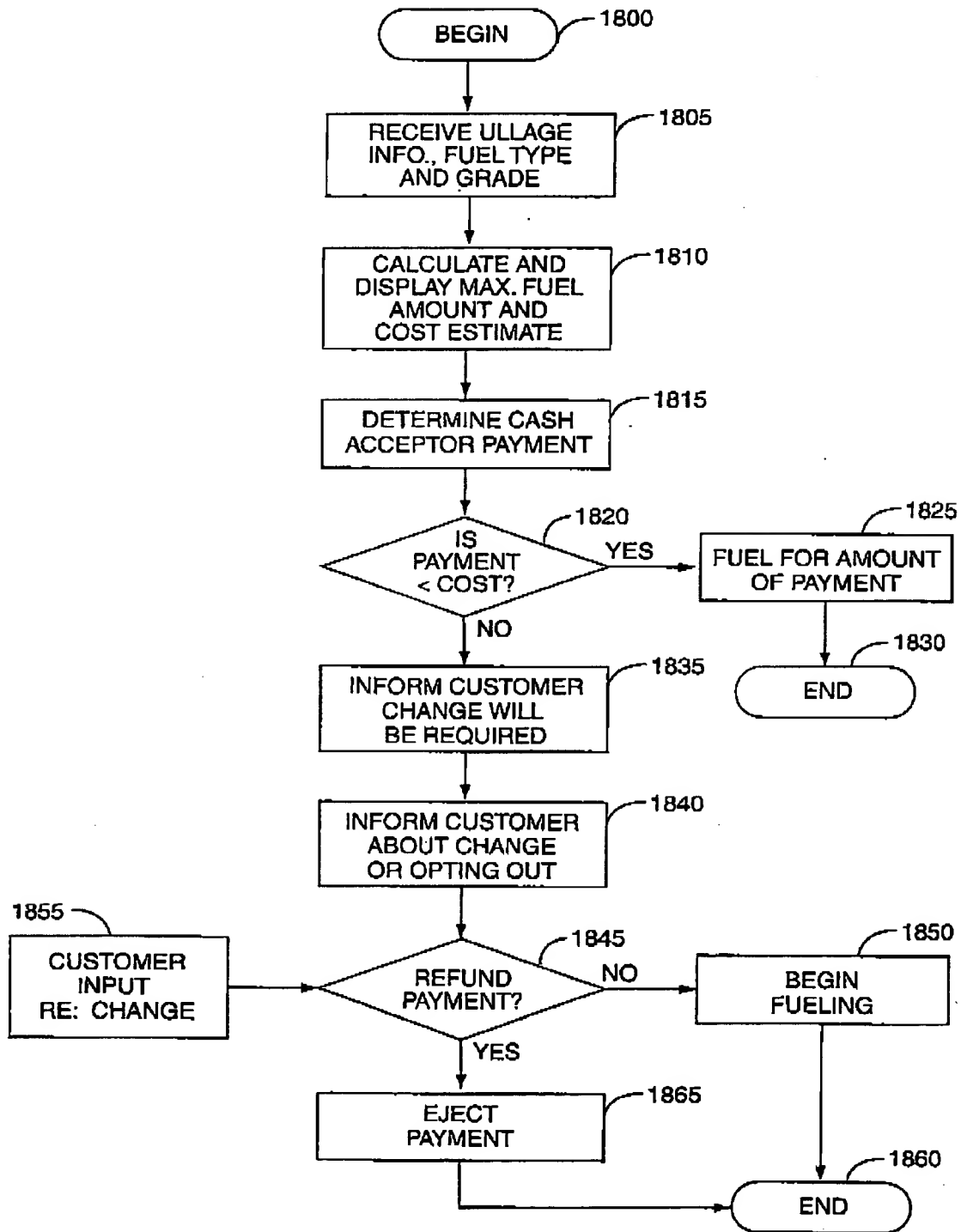


FIG. 30

Exhibit B

In Re Application of
GILBARCO INC.
Serial No.: 09/737,321
Filed: 12/14/2000

For: **FUEL DISPENSING SYSTEM FOR CASH
CUSTOMERS**

PAPERS SENT:

1. **Response to Office Action (2 pages)**
2. **Redline version of Fig. 11B (1 page)**
3. **FORMAL DRAWINGS (45 pages)**
4. **Postcard**

DATE MAILED: 6-07-2004
ATTORNEY DOCKET: 2400-699

